MI HEALTH LINK

SOSWorks II

407 E. Fort St., Suite 407

Detroit, MI 48226

Customer Service: 313-965-0443 & 1-866-887-8424

TTY: 1-888-782-9082

Michigan Relay Service: 7-1-1 Administrative Fax: 1-313-221-9566

E-mail: enroll@sosworks.org
Web Site: sosworks.org

Employer of Record Enrollment Forms Packet

Dear Employer of Record:

Welcome! We have sent you this packet because you have been referred to the MI Health Link Dual Eligible Pilot Self Directed Program offered through the State of Michigan Department of Human Services. If you are enrolled in the MI Health Link program, and your services are provided through a Managed Care Organization. SOSWorks (SOS) is the Fiscal/Employer Agent (F/EA) supporting you by paying the Personal Care Provider (your employee) and managing tax filings on your behalf.

If you do not already have a scheduled enrollment appointment with a SOS Field Representative, please call 1-866-887-8424. This Welcome Packet contains important program information please read this packet and keep for your records. The forms in this packet, are referred to as the **Employer of Record Enrollment Forms Packet**. These are the required forms for both Employer of Record and the Employed Provider to enroll. Please do <u>not</u> use white-out or correction tape or cross out information on these forms. If you need a new form, you can call the SOS Customer Service team or print the forms from the SOS website.

To print forms from the SOS website, go to: www.sosworks.org. You will see a MI Health Link Program Menu Box on the right side of the screen. Click on it and you can print the Enrollment Documents.

Please bring these forms with you to your scheduled enrollment meeting. Prior to your scheduled enrollment meeting, you may also fax, email, or mail your completed forms to fax: 313-221-9566, email: enroll@sosworks.org or mail to SOSWorks, 407 E. Fort St., Suite 407, Detroit, MI 48226.

Once SOS receives correctly completed and signed forms from you and your prospective Provider(s), and after services have been authorized, SOS can begin paying your Providers(s) with Medicaid funds. SOS is committed to providing you with as much support as possible; however, we must follow federal, state, and local tax laws and Medicaid requirements.

NOTE: We will not be able to approve and begin paying your Provider until all the required forms for you and your Provider have been completed correctly.

The Consumer-Directed Services Program does not discriminate against any person on the basis of race, religion, color, gender, sexual orientation, age, national origin, disability, veteran status or any other status or condition protected by law.

If you have questions, please call us toll-free at 1-866-887-8424 or email **enroll@sosworks.org**. Our Customer Service team is available Monday through Friday from 8:00AM until 8:00 PM ET and Saturday from 9:00 AM until 1:00 PM ET (excluding Federal Holidays).

We look forward to working with you!

EOR Welcome Packet

FORMS:

Frequently Asked Questions
Employer of Record Enrollment Forms
Receipt of Employer Packet Information Acknowledgment
Provider Employee Forms
Instructions for Timesheets
Timesheet
Payroll Schedule
Instructions for Contact Information Changes
Employer of Record Contact Information Change Form
Instructions for Notice of Discontinued Employment Form
Notice of Discontinued Employment Form
Worker's Comp

General Program Questions

What is the purpose of the Michigan MI Health Link Consumer-Directed Services Program?

The Michigan MI Health Link Consumer-Directed Services Program is designed to allow people needing long- term care to receive authorized services in their home or community instead of a nursing home. The program allows those individuals to determine the services they will receive and select who will provide them according to their Service Plan and authorization.

How does this program work?

A Provider provides authorized services to a Consumer of the MI Health Link Program. The Employer of Record (EOR) is the person who employs the Providers. The EOR may be the Consumer or a different person selected by the Consumer.

What is SOSWorks?

SOSWorks (SOS) is a financial management services firm providing fiscal/employer agent (F/EA) services for you. SOS's services allow a Provider to work for you and be paid with program funds.

What types of services can Providers provide?

Providers can provide three types of service to Consumers through the Consumer-Directed Services Program. These are Provider services, Respite services, and Companion services. A person hired as a Provider can provide any of these types of services to a Consumer. The EOR will specify which service type is to be provided. Services must be authorized before providing the care.

• **Provider services** help individuals with their daily needs, such as dressing, bathing, eating, and assistance with self-administration of medication.

What do I need to do as the Employer (EOR)?

As the Employer, you will

- Complete the Employment Agreement for each person you wish to have as a Provider.
- Review the Provider Employment Agreement with each Provider and ensure that both of you sign it.
- Complete and sign all Employer of Record Enrollment Forms.
- Sign all Provider Enrollment Forms and required paperwork.
- Establish schedules and tasks for each Provider in accordance with the Consumer's Service Plan
- Monitor each Provider's work.
- Approve timesheets and submit signed timesheets to SOS for each Provider.
- Keep track of Service Authorizations and time used.
- Hire, supervise, and discontinue employment of the Providers.

SOS will:

- Perform a Criminal History Record Name Search on all Providers.
- Perform required state and federal background and employment eligibility checks on Providers.
- Issue wages using direct deposit to the Provider's checking or savings account.
- Withhold state and federal taxes and other withholdings for each Provider.
- File monthly, quarterly, and annual tax deposits and forms with state and federal agencies.
- Issue an IRS Form W-2 Wage Statement to each Provider in January everyyear.
- Provide the Quarterly Service Report (QSR) four times per year to review your Service Authorizations.
- Answer questions about enrollment, timesheets, and payments.
- Help you and your Provider with the enrollment process through SOS Customer Service.

What do I need to do first?

Review and sign all required forms. Once completed, fax or mail the EOR Enrollment Forms to SOS.

Does SOS have online resources to help me?

Yes, SOS maintains a website where you will find forms you can print on the SOS website.

How do I access the SOS website, where there are forms?

1. Type <u>www.sosworks.org</u> into the computer's Internet browser address bar.

Where on the SOS Website will I find information for Employers?

Access the website using the information above. On the right side of this screen, under the heading MI Health Link you will find Employer and Employee forms you can print.

Must a Consumer's physical address change be reported?

Any changes in the Consumer's physical address **must** be reported.

Should SOS be notified of changes in the Consumer's phone number and email address?

Yes. There are several ways to notify SOS of phone number or email changes. You can:

• Call SOS Customer Service toll-free at 1-866-887-8424 or email at enroll@sosworks.org

Should the Employer of Record change their records on file with SOS?

Yes, the Employer of Record should notify SOS of any change in contact information. To update this information you can:

• Call SOS Customer Service toll-free at 1-866-887-8424 or email at enroll@sosworks.org

What if the Consumer loses Medicaid Eligibility?

The Provider can be paid through SOS only for services provided to a Consumer who is eligible for Medicaid and Waiver services.

What if the Consumer loses Waiver Eligibility?

Contact your Care Coordinator to be sure the Consumer is eligible for Waiver services.

The Consumer is in a nursing facility. Can the Provider be paid?

No, the Provider cannot be paid to provide care while the Consumer is receiving services in an in-patient setting such as a nursing facility or hospital.

Will I be required to pay for services out of my own pocket?

All authorized payroll related expenses are funded using program funds. These expenses include Provider wages, Employer payroll taxes, and unemployment insurance.

Services that do not meet requirements below will not be paid, including but not limited to circumstances such as:

- Medicaid or Waiver ineligibility
- Provider who has failed a Criminal History Record check due to a barrier crime
- Provider who is named in the federal List of Excluded Individuals/Entities database
- Provider working more than the number of Authorized Service hours.

What is the Provider Employment Agreement?

You must review the Provider Employment Agreement with each Provider. The agreement is found in the Provider Enrollment Forms Packet. This document needs to be signed and dated by both the Provider and you before SOS can issue a paycheck. The agreement will establish a hire date, program rules, and conditions of employment.

What if I do not understand how to complete the SOS paperwork?

You can contact SOS Customer Service for assistance with the paperwork 313-965-0443 or (866) 882-8424 (toll free).

Why do I need to sign the USCIS Form I-9 for my Provider?

The United States Citizenship and Immigration Services (USCIS) is a department within Homeland Security. Federal law requires all employers (you) to complete the I-9 for their employees, such as your new Provider. You must look at the Provider's identification before signing the form. The instructions for completing the form are in the Provider Welcome Packet. This form <u>must</u> be signed within three (3) days of employment. Providers should not start work without this form completed.

Can SOS email Provider Enrollment Packets and other program information to me?

Yes, if you request the Provider Enrollment Forms Packet and Provider Welcome Packet materials to be sent to you through email, SOS will send you a secure email. SOS may also send program communications by email.

What if I no longer want a Provider to work for me?

You can tell your Provider that you no longer wish to have services provided by him/her. Send SOS the completed Notice of Discontinuation of Employment form in this packet. Additional forms are available on the SOS website or by calling SOS Customer Service.

Tax Questions

Will the IRS or Michigan Department of Treasury send me letters?

Now that you are an employer you may receive letters or forms. These letters may come from the IRS, Michigan Department of Treasury, and Michigan Unemployment Office. SOS asks for these letters to be sent to SOS but they may be sent to the address of the Employer. Most of the letters are for information only and you do not need to act. If you have questions, call SOS Customer Service; we may ask you to fax or mail the document to us.

What taxes are withheld for each of my Providers?

Most people must pay taxes. Taxes that are withheld include Social Security and Medicare (FICA), and income taxes (federal and state) for each paycheck. Withholding amounts are based on the tax exemption status the Provider selected on the tax paperwork. A list of payroll withholdings will be on the Provider's pay stub. SOS will mail the IRS Form W-2 Wage Statement to the Provider in January. SOS has until January 31st to mail the W-2 to your employees.

Does the Employer of Record handle payment of Employment taxes?

The program will pay the Employer's portion of taxes. As your agent, SOS will complete and submit all paperwork and payments.

Payroll Questions

When can the Provider start receiving pay?

SOS can start paying your Providers when the following steps are complete:

- 1. The Consumer is approved to receive Authorized Services;
- 2. The Consumer is eligible for Medicaid and Waiver services;
- 3. The Employer of Record Enrollment Forms Packet has been received by SOS, all forms are complete, and an Employer Identification Number (EIN) has been issued.
- 4. The Provider Enrollment Forms Packet has been received by SOS and all forms are complete.

Who is responsible for approving and submitting timesheets to SOS?

As the Employer, you will approve and submit timesheets to SOS. You also will review, sign, and submit the Provider's final timesheet upon Discontinuation of Employment. You can select a responsible person to help you by completing and submitting the Signature Authority form.

What is a Payroll Schedule?

Payroll Schedules show pay periods and pay dates and are available at www.sosworks.org Click on the MI Health Link icon.

If you are unsure how to use the Payroll Schedules, call SOS Customer Service.

Submitting Complaints

How can I submit a Complaint to SOS?

Complaints can be issued to SOS by phone; or in writing by fax, email, or mail.

• Call SOS Customer Service toll free at 1-866-887-8424

• Fax: 1-313-221-9566

• Email: www.enroll@sosworks.org

• Mail: SOSWorks

407 E. Fort St. Suite 407 Detroit, MI 48226

When should I hear from SOS regarding a complaint I submitted?

- 1. For a complaint you submit by phone, SOS will address your complaint immediately. If we can't resolve it during that call, we will contact you within three (3) business days with resolution.
- 2. For a complaint you submit in writing, SOS will attempt to contact you by phone or in writing within one (1) business day and take steps to resolve your complaint in that communication.
- 3. If we can't resolve your complaint at the time we acknowledge having received it, we will review and take steps to resolve your complaint within three (3) business days of having acknowledged it.

Background Checks

What background checks are completed on Provider Employees?

SOS will complete the following background checks on Provider Employees:

- Criminal History Background. Criminal Background Checks means the State of Michigan Internet
 Criminal History Access Tool ("ICHAT") or other background checks that may be required by the State
 of Michigan. Criminal Background Checks includes a search of the OIG/GSA exclusion list to assure
 that the IPCP is not debarred or excluded from participating in government programs.
- List of Excluded Individuals/Entities (LEIE). The United States Department of Health and Human Services, Office of Inspector General (HHS-OIG) maintains the LEIE. This list contains names of people with findings of program-related fraud, patient abuse or licensing board actions.

What is the LEIE?

The List of Excluded Individuals/Entities (LEIE) is a database maintained by the United States Department of Health and Human Services, Office of Inspector General (HHS-OIG). This database contains names of people who have been convicted of crimes related to Medicare or Medicaid programs, patient abuse, and actions taken by a state licensing authority. These people cannot receive Medicaid funds for payment.

How often will SOS conduct LEIE background checks?

SOS will conduct an LEIE background check on all new Providers and on every Provider once a month to comply with federal law.

What happens if a Provider's name appears on an LEIE background check?

Medicaid payments cannot be made to an excluded person who is named in LEIE database.

How will I know if a Provider in my employ has been excluded from participation in federal health care programs?

SOS will mail you a letter if any Provider is denied employment due to being listed in the federal LEIE database.

Workers' Compensation

Workers' Compensation is a form of insurance required from employers that provides money as compensation for workers who are injured on the job or contract an occupational disease.

Are Your Employees Covered?

Your employees will automatically have Workers' Compensation coverage. This coverage is mandatory and is included in the employer burden that is paid out of the Individual Cost Plan. There are no forms you or your employee will need to complete.

How Do You Report an Injury?

Should an employee become injured while he/she is at work, please seek medical attention immediately in a life threatening situation. **Be sure to report the injury to SOSWorks 866-887-8424 within 24 hours of the incident.** SOSWorks designated Customer Service Workers' Compensation representative will help your employee throughout the claim filing process.

Please Note that you as the employer are required to post a copy of the Workers' Compensation flyer somewhere in your home where your employee(s) may see it, especially in an emergency. A copy of this poster has been included in your employer/ employee enrollment packet.

Unemployment Benefits

Your former employee may be eligible for unemployment benefits upon termination, depending on the reason for termination and several other factors. Unemployment Insurance is included in the employer tax that SOSWorks is paying on your behalf. However, the Michigan Unemployment Agency decides whether or not your employee qualifies to receive benefits. Refer your former employee to the Michigan Unemployment Agency wwww.mi.gov/UIA for more information or to apply for benefits.

Employer of Record Enrollment Forms				
	Participant Information Sheet			
	Employer of Record Information Form			
	Self Determination Enrollment Form Copy			
	Self Determination Agreement Copy			
	Receipt of Privacy Notice and Grievance Policy			
	SS-4 Application for Employer Identification Number			
	 SS-4 Form- This form only needs your signature; we will fill out the rest of the information for you. There may be forms that will need to be filled out in the future. 8821 Tax Information Authorization 			
	o IRS Form 8821-Tax Information Authorization: The 8821 allows us to receive the employer's confidential payroll tax information from the IRS. IRS Form 8822-Change of Address: This changes the employer's mailing address for IRS payroll tax documents from the employer's address to ours. Having the address changed ensures that we will receive any IRS payroll tax notices.			
	2678 Employer/Payer Appointment of Agent			
	o IRS Form 2678- Employer Appointment of Agent: This form authorizes us to act as the employer's payroll agent, which simply means it allows us to file payroll tax returns for the employer and to make payroll tax payments.			
	MI 158 Registration for MI Taxes			
	MI 151 Authorized Representative Declaration			
	MI 3683 Payroll Service Provider/Power of Attorney			
	 MI Form 3683-Payroll Service Provider Combined Power of Attorney Authorization: The 3683 performs the same functions as the four IRS forms above for the Michigan Department of Treasury. It allows us to file payroll tax returns, make payroll tax payments and receive confidential payroll tax information. In addition, it changes the Michigan Treasury mailing address from the employer's address to ours, ensuring that we receive any Michigan Treasury payroll tax documents. UIA 1488 Power of Attorney 			
Ц	 UIA Form 151-Power of Attorney: This does the same as the 3683, but for the 			
	Unemployment Insurance Agency.			
	Combined Budget Template			
	Self Determination Backup Worker Plan			
	Email Consent			
	Informed Consent			
	Workers Comp Info / Poster			

Employer of Record Information Form Complete this form as the Employer of Record Employer of Record Information below is required for verification: **Employer of Record ID: Employer of Record First Name & Middle Initial: Employer of Record Last Name: Employer of Record Date of Birth:** Provide information below: **Employer of Record's Phone Number: (Employer of Record's Email Address: Employer of Record Signature** Date If you need assistance please contact SOSWorks (SOS). > Call SOSWorks Customer Service Call: 1-866-877-8424 Email: enroll@sosworks.org Secure Email: sosworks@protonmail.com Fax: 1-313-221-9566 Mail: SOSWorks II 407 E. Fort St., Suite 407 Detroit, MI 48226

Self-Determination Provider Agreement

The Self-Determination Provider is a provider directly employed by or contracted by a person using arrangements that support self-determination. The sole purpose of this agreement is to assure compliance with federal Medicaid requirements. This agreement shall remain in effect until such time it must be terminated or modified. Any party can initiate a termination or modification by providing written notice to the other of the desire to terminate or modify this agreement.

Upon receipt of this agreement, the ICO will certify the Self-Determination Provider as available to provide services to individuals who receive services and/or supports in accordance with their Individual Integrated Care and Supports Plan (IICSP) developed in a person-centered planning process, authorized by the ICO or one of its subcontractors, and financed through the ICO.

The Medicaid Provider stipulates that it will do the following

- 1. Accept payment, in form of check(s) or direct deposit, from **SOSWorks II**, doing business in the State of Michigan.
- 2. No additional payments (beyond payment agreed to in the employment or purchase- of-service agreement and paid by the fiscal intermediary) will be accepted directly from individuals using arrangements that support self-determination.
- 3. Agree to keep records of the service(s) or purchase(s) provided as required by the individual(s) using arrangements that support self-determination or the ICO.
- 4. Provide only the service(s) or item(s) described in the employment or purchase-of-service agreement with the employer (as authorized in the person's IICSP) and do not exceed the hours set forth in the employment or purchase-of-service agreement except in emergency situations or with authorization from the ICO.
- 5. Accept the check(s) or direct deposit(s) as payment in full for service(s) or item(s) purchased.
- 6. Upon request, provide information regarding the service(s) or purchase(s) for which payment was made to and to provide such information and any related invoices or billings, upon request, to the individual using arrangements that support self- determination, ICO, the State Medicaid Agency, the Secretary of the Department of Health and Human Services or the State Medicaid fraud control unit.

Self-Determination Provider Agency/Individual	Date
ICO Representative	Date

SELF-DETERMINATION AGREEMENT

This agreement is made on *[insert date]* between *[insert name of ICO]* ("ICO") and [*insert name of enrollee*] ("enrollee"). The ICO authorizes supports and services to enrollees receiving Medicaid home and community-based supports and services and the enrollee is using arrangements that support self-determination to access those supports. These arrangements include using the person-centered planning process to determine the appropriate service and supports, develop an IICSP, and authorize an individual budget.

The purpose of this agreement is to define the responsibilities of the parties using arrangements that support self-determination. This agreement may be changed only through a written agreement by both parties. Termination of this agreement does not affect the enrollee's right to access supports and services through the ICO. The enrollee has the right to local dispute resolution, grievance, and/or appeals processes provided by the ICO.

Funds in the individual budget are the responsibility of the ICO and must be used consistently with Medicaid requirements. Providers must meet provider requirements and sign a Self-Determination Provider Agreement with the ICO. The authority over control and direction of the funds is delegated by the ICO to the enrollee to enable the enrollee to use his or her supports and services in a way that best meets his or her needs.

The individual budget will be administered by the fiscal intermediary (FI) **SOSWorks**, **866-887-8424**, <u>enroll@sosworks.org</u>, www.sosworks.org, which will be responsible for completing and submitting paperwork for billing, payment for supports and services when authorized by the enrollee, and handling the employer agent function. The fiscal intermediary will provide a monthly spending report to the enrollee and the ICO Care Coordinator and/or LTSS Supports Coordinator.

ARTICLE I—ICO RESPONSIBILITIES

The ICO agrees to the following responsibilities:

- 1. Fund supports and services in the IICSP and the individual budget (see attachments A and B).
- 2. Inform the enrollee of the Medicaid requirements for providers (such as age, and relationship to enrollee).
- 3. Assist the enrollee with obtaining required agreements from each provider.
- 4. Provide information on the documentation and reporting requirements for supports and services obtained through arrangements that support self- determination.
- 5. Provide monthly assistance in monitoring expenditures and reviewing financial reports.
- 6. Provide the enrollee with information on applicable dispute resolution procedures.
- 7. The ICO Care Coordinator and/or LTSS Supports Coordinatorwill:
 - a. Work with the enrollee to develop an IICSP and an individual budget through a person-centered planning process.
 - b. Work with the enrollee to develop a backup plan for essential services in case of worker absences, emergencies or unforeseen circumstances.

ARTICLE II— PERSON'S RESPONSIBILITIES

The person (enrollee, guardian, or other legal representative) agrees to:

- Directly manage a portion or all of his or her supports and services. 1.
- Directly hire or contract with workers or providers who meet 2. provider requirements.
- Use supports and services consistent with the goals in the IICSP. 3.
- Provide the ICO and/or the Fiscal Intermediary with all 4. necessary documentation supporting expenditures of funds provided by the ICO pursuant to the individual budget.
- Manage the use of funds so that expenses over the course of the year do 5. not go over individual budget.
- Let the ICO know of a change in circumstance or an emergency that 6. may require a change in the IICSP or the individual budget.
- When requested to do so, the person agrees to provide feedback to the 7. fiscal intermediary or ICO to enable them to improve fiscal intermediary services.

The ICO and person agree to the term	ns and conditions of this agreement.
Person	Date
ICO	 Date

Date

FI- 2.13 Grievance Process Policy

POLICY

It is the policy of SOSWorks to follow all federal and state requirements regarding the grievance process. This policy ensures that all participants have access to grievance rights, options that are timely, objective, fair, accessible and understandable Enrollees/members are to be notified of grievance rights at the time of initial enrollment, annually, or as information is requested by enrollee/member or if there is change in policy.

Enrollees must be informed of the internal grievance procedure at the time of enrollment and any other time an enrollee expresses dissatisfaction by filing a grievance. All individuals involved with the enrollee/member's care will ensure that the recipients who file a grievance shall not be subject to discrimination or retaliation.

PURPOSE

The purpose of this policy is to define the process by which SOSWorks will address and resolve an enrollee/member's grievance in accordance with the applicable statutory, regulatory and contractual requirements.

APPLICATION

This policy applies to SOSWorks Fiscal Intermediary Services.

STANDARDS

A. SOSWorkswill:

- 1. Ensure that all employees are trained on the grievance process within 30 days of hire and annually thereafter.
- 2. Provide information about the grievance procedures and forms upon enrollment.
- Ensure persons who file a grievance shall not be subject to discrimination or retaliation.
- 4. Ensure staff that participates in the review or resolution of a grievance shall not be subject to discrimination or retaliation.
- Ensure that the grievance process is:
 - a. Timely
 - b. Objective
 - c. Fair to all parties
 - d. Accessible and understandable to the member/enrollee/legal representative and service provider.
- 6. Ensure the member/enrollee or legal representative shall be:
 - a. Informed orally and in writing of the grievance process available and methods to file a grievance.
 - b. MI Health Link enrollee/members may file a grievance within sixty (60) Calendar days orally or in writing of the date of the adverse action notice and/or circumstance giving rise to the grievance.
 - c. Provided interpreter services and toll-free numbers that have adequate TTY/TDD and interpreter capability.
 - d. Provide information regarding grievance rights in a format provided at the time of initial enrollment and at least annually thereafter.

PROCEDURE

- Upon receiving a request for review of grievance, the Grievance Coordinator shall:
 - e. Document the grievance at the time in the SOSWorks, FI Tracking.
 - f. Request any missing information from the enrollee/member/legal representative and enter any additional information the FI Tracker.
 - g. Submit to the appropriate staff with the authority to require corrective action, none of whom shall have been involved in the previous review or decision-making.
 - h. Ensure that the grievance resolution does not exceed thirty (30) days for **MI Health Link** enrollees/members/legal representatives.
- The Grievance Coordinator shall complete and forward an Acknowledgment Letter enrollee/member/legal representative within three (3) days of receipt of the grievance.
- The Grievance Coordinator is responsible for processing, investigating
 and responding to a grievance as expeditiously as the case requires, no
 later than thirty (30) days of receipt of the grievance. The thirty (30) day
 timeframe may be extended up to fourteen (14) days. If extension is
 granted, the enrollee/member/legal representative will immediately be
 notified of this delay in writing.
- The Grievance Coordinator shall ensure that corrective action occurs in a timely manner.
- The Grievance Coordinator shall review the grievance to ensure appropriate resolution.
- The Grievance Coordinator shall discuss the grievance resolution with the enrollee/member/legal representative.
- Once the Grievance Coordinator has obtained all pertinent information to resolve the issue, a Resolution Letter will be completed and mailed to the enrollee/member/legal representative.
- All grievances, whether they are received in writing or verbally, will be responded to in writing.
- All resolution letters will be carefully reviewed for content, spelling, and grammar to ensure that the communication is clear, concise, accurate, and at an appropriate level of understanding.
- The grievance is considered closed when:
 - o The problem is resolved.
 - SOSWorks takes appropriate action to implement the decision.
 - The enrollee/member/legal representative withdraws the grievance.

INTERNAL CONTROLS QUALITY ASSURANCE/IMPROVEMENT

SOSWorks shall review and monitor adherence to this policy as one element in its management of the program.

- a. Tracking trends, patterns, and opportunities for improvement in the delivery of service utilizing the required forms.
- b. Quarterly reports are provided to the Compliance and Quality Assurance Officer

Receipt of Privacy Notice and Grievance Policy				
Participant Initials	Date:			
Privacy / Confidentiality	y Policy			
seeking services collected in the person seeking services, or obtain provider, is disclosed in a form the of his or her legal representative. monitoring by authorized federal, confidentiality of the client information and the Health Insurance Portability.	otect the confidentiality of information about participants or persons conduct of its responsibilities. No information about a participant or ned from a participant or person seeking services by a service at identifies the person without the informed consent of that person or However, disclosure may be allowed by court order, or for program state, or local agencies (which are also bound to protect the ation) so long as access is in conformity with the Privacy Act of 1974 lity and Accountability Act of 1996. All client information written, in a secure environment in controlled access files.			

Participant Initials_____ Date: ____

APPOINTMENT OF REPRESENTATIVE

	edicare Number (ben Imber (provider as pa	eficiary as party) or National Provider identifier irty)
Section 1: Appointment of Representative		
To be completed by the party seeking representation (i.e., the Me	dicare beneficiary	the provider or the supplier):
I appoint this individual,	to act as my	representative in connection with my
claim or asserted right under Title XVIII of the Social Security Act (
authorize this individual to make any request; to present or to elic any notice in connection with my appeal, wholly in my stead. I una appeal may be disclosed to the representative indicated below.	The state of the s	
Signature of Party Seeking Representation		Date
Street Address		Phone Number (with Area Code)
City	State	Zip Code
Section 2: Acceptance of Appointment		
To be completed by the representative:		
I. hereby accept to	he above appointn	nent. I certify that I have not been
disqualified, suspended, or prohibited from practice before the De not, as a current or former employee of the United States, disqual recognize that any fee may be subject to review and approval by	partment of Healt ified from acting a	h and Human Services (DHHS); that I am
I am a / an		<u></u>
(Professional status or relationship to the party, e.g. a	ttorney, relative, etc.)
Signature of Representative		Date
Street Address		Phone Number (with Area Code)
City	State	ZIp Code
Section 3: Waiver of Fee for Representation		
Instructions: This section must be completed if the representative representation. (Note that providers or suppliers that are represented that are represented that are represented that are represented in the representation and must complete this section.)	ting a beneficiary	
I waive my right to charge and collect a fee for representing DHHS.		before the Secretary of
Signature	postgres	Date
Section 4: Waiver of Payment for Items or Services at	Issue	
Instructions: Providers or suppliers serving as a representative for must complete this section if the appeal involves a question of lia (2) generally addresses whether a provider/supplier or beneficiary know, that the items or services at issue would not be covered by	bility under section did not know, or o	n 1879(a)(2) of the Act. (Section 1879(a)
I waive my right to collect payment from the beneficiary for the it liability under §1879(a)(2) of the Act is at issue.	ems or services at i	issue in this appeal if a determination of
Signature		Date
		3
Form CMS-1696 (11/15)		

Form **SS-4** (Rev. January 2010)

Application for Employer Identification Number

(For use by employers, corporations, partnerships, trusts, estates, churches, government agencies, Indian tribal entities, certain individuals, and others.) Department of the Treasury

See separate instructions for each line.

	OMB No. 1545-0003	
EIN		

Inter		nue Service Separate instructions for each line.		ep a copy for your records.	
	1	Legal name of entity (or individual) for whom the EIN is being i	requeste	ed	
arly.	2	Trade name of business (if different from name on line 1)	3 E	xecutor, administrator, trustee,	, "care of" name
Type or print clearly.	4a	Mailing address (room, apt., suite no. and street, or P.O. box)	5 a S	treet address (if different) (Do r	not enter a P.O. box.)
or pri	4b	City, state, and ZIP code (if foreign, see instructions)	5b C	city, state, and ZIP code (if fore	ign, see instructions)
ype	6	County and state where principal business is located			
_	7a	Name of responsible party		7b SSN, ITIN, or EIN	
8a		is application for a limited liability company (LLC) foreign equivalent)?	□No	8b If 8a is "Yes," enter t	
8c					
9a		e of entity (check only one box). Caution. If 8a is "Yes," see the			
		Sole proprietor (SSN)		☐ Estate (SSN of deceden	
		Partnership		Plan administrator (TIN)	,
		Corporation (enter form number to be filed)		Trust (TIN of grantor)	
		Personal service corporation		☐ National Guard	State/local government
		Church or church-controlled organization		Farmers' cooperative	Federal government/military
		Other nonprofit organization (specify)		REMIC	☐ Indian tribal governments/enterprises
		Other (specify)		Group Exemption Number (0	GEN) if any ▶
9b		corporation, name the state or foreign country (if state icable) where incorporated	е	Foreign	n country
10			lanking r	ourpose (specify purpose) ►	
				type of organization (specify n	ew type) ▶
	34 96	, , , =	-	d going business	
	П	Hired employees (Check the box and see line 13.)	reated a	a trust (specify type)	
				pension plan (specify type)	
		Other (specify) ►			
11	Date	business started or acquired (month, day, year). See instruction	ons.	12 Closing month of ac	counting year nployment tax liability to be \$1,000 or
13	High	est number of employees expected in the next 12 months (enter -	n- if none	loce in a full calendar	r year and want to file Form 944
		employees expected, skip line 14.	o il fioric	annually instead of F	forms 941 quarterly, check here.
				(Your employment ta	ax liability generally will be \$1,000 to pay \$4,000 or less in total wages.)
		Agricultural Household Other			his box, you must file Form 941 for
				every quarter.	Dox, you must me! only of the
15		date wages or annuities were paid (month, day, year). Not esident alien (month, day, year)			enter date income will first be paid to
16		k one box that best describes the principal activity of your busin		Health care & social assistant	ce Wholesale-agent/broker
		Construction Rental & leasing Transportation & warehout	_	Accommodation & food servi	
		Real estate Manufacturing Finance & insurance		Other (specify)	
17	Indic	ate principal line of merchandise sold, specific construction w	ork don	e, products produced, or servi	ces provided.
18		the applicant entity shown on line 1 ever applied for and recei	ved an E	EIN? Yes No	
	IT "Y	es," write previous EIN here Complete this section only if you want to authorize the named indi	vidual to r	accine the entity's EIN and answer of	succtions about the completion of this form
Thi	rd		vidual to I	eceive the entity's Elivation answer of	Designee's telephone number (include area code
Par		Designee's name			Designee a telephone number (include area code
	signee	Address and ZIP code			Designee's fax number (include area code
Unda	r nonaltic	s of partium. I declare that I have examined this application, and to the heat of my lines	ulodge ond	holiof it is true correct and complete	Applicant's telephone number (include area and a
		s of perjury, I declare that I have examined this application, and to the best of my know tle (type or print clearly) ▶	meuge and	выны, плы пин, соттест, али сотприте.	Applicant's telephone number (include area code)
				43771707	Applicant's fax number (include area code)
	ature >			Date ►	
For	Privac	y Act and Paperwork Reduction Act Notice, see separate	instruct	ions. Cat. No. 1605	5N Form SS-4 (Rev. 1-2010)

(Rev. March 2015) Department of the Treasury Internal Revenue Service

Tax Information Authorization

► Information about Form 8821 and its instructions is at www.irs.gov/form8821.

▶ Do not sign this form unless all applicable lines have been completed.
 ▶ Do not use Form 8821 to request copies of your tax returns or to authorize someone to represent you.

OMB No. 1545-1165	
For IRS Use Only	
Received by:	
Name	
Telephone	
Function	
Date	

1 Taxpayer information. Taxpaye	er must sign and date this form			
Taxpayer name and address		Taxpayer identification number(s)		
		Daytime telephone num	nber Plan number (if applicable)	
2 Appointee. If you wish to name appointees is attached ► □	more than one appointee, attac	ch a list to this form. Check here	if a list of additional	
Name and address		CAF No.		
		PTIN		
		Telephone No.		
		Fax No.		
O T Information Associates in		Check if new: Address T		
3 Tax Information. Appointee is a periods, and specific matters yo			for the type of tax, forms,	
(a) Type of Tax Information (Income, Employment, Payroll, Excise, Estate, Gift, Civil Penalty, Sec. 4980H Payments, etc.)	(b) Tax Form Number (1040, 941, 720, etc.)	(c) Year(s) or Period(s)	(d) Specific Tax Matters	
Disclosure of tax information (a If you want copies of tax information basis, check this box	you must check a box on line smation, notices, and other wri	If you check this box, skip lines to the sound of the sou	is checked): e appointee on an ongoing onotices.	
box and attach a copy of the Ta	matically revoke all prior Tax In x Information Authorization(s) th	s. If the line 4 box is checked, ski formation Authorizations on file u nat you want to retain itting a new authorization, see the	nless you check the line 6 ▶ □	
7 Signature of taxpayer. If signed party other than the taxpayer, I operiods shown on line 3 above.		r, guardian, executor, receiver, ad o execute this form with respect		
► IF NOT COMPLETE, SIGNED), AND DATED, THIS TAX INF	ORMATION AUTHORIZATION V	VILL BE RETURNED.	
► DO NOT SIGN THIS FORM II	FIT IS BLANK OR INCOMPLE	TE.		
Signature		Da	ute	
- Print Name		TIAL	e (if applicable)	
Fillit Ivaille		HTI	ε (ιι αρριισασιε)	

For Privacy Act and Paperwork Reduction Act Notice, see instructions.

Cat. No. 11596P

Form **8821** (Rev. 3-2015)

Form **2678** Employer/Payer Appointment of Agent

(Rev. August 2014) Department of the Treasury - Internal Revenue Service

Use this form if you want to request approval to have an agent file returns and make deposits or payments of employment or other withholding taxes or if you want to revoke an existing appointment.

 If you are an employer or payer who wants to request approval, complete Parts 1 and 2 and sign Part 2. Then give it to the agent. Have the agent complete Part 3 and sign it.

Note. This appointment is not effective until we approve your request. See the instructions for filing Form 2678 on page 3.

If you are an employer payer or agent who wants to revoke an existing appointment.

For IRS use:	

OMB No. 1545-0748

		ver, payer, or agent who wa arts. In this case, only one s	ants to revoke an existing app ignature is required.	pointment,	
		re filing this form	i		
<u></u>		t an agent for tax reporting, an existing appointment.	depositing, and paying.		
		0 11	olete this part if you want to a	ppoint an agent or revoke	an appointment
		cation number (EIN)			
2	Employer's or pay (not your trade nar				
3	Trade name (if ar	ny)			
4	Address		Number Street		Suite or room number
			City	State	ZIP code
			Foreign country name	Foreign province/county	Foreign postal code
5	Forms for which	you want to appoint an age		For ALL	For SOME
	appointment to fi	le. (Check all that apply.)		employees/ payees/payments	employees/ s payees/payments
	Form 940, 940-PR (Employer's Annual Federal Unemployment (FUTA) Tax Return)* Form 941, 941-PR, 941-SS (Employer's QUARTERLY Federal Tax Return) Form 943, 943-PR (Employer's Annual Federal Tax Return for Agricultural Employees) Form 944, 944(SP) (Employer's ANNUAL Federal Tax Return) Form 945 (Annual Return of Withheld Federal Income Tax) Form CT-1 (Employer's Annual Railroad Retirement Tax Return) Form CT-2 (Employee Representative's Quarterly Railroad Tax Return)				
	*Generally you cannot appoint an agent to report, deposit, and pay tax reported on Form 940, Employer's Annual Feder Unemployment (FUTA) Tax Return, unless you are a home care service recipient. Check here if you are a home care service recipient, and you want to appoint the agent to report, deposit, and pay FUTA tax for you. See the instructions.				
	I am authorizing the IRS to disclose otherwise confidential tax information to the agent relating to the authority granted under this appointment, including disclosures required to process Form 2678. The agent may contract with a third party, such as a reporting agent or certified public accountant, to prepare or file the returns covered by this appointment, or to make any required deposits and payments. Such contract may authorize the IRS to disclose confidential tax information of the employer/payer and agent to such third party. If a third party fails to file the returns or make the deposits and payments, the agent and employer/payer remain liable.				
•	∕ Sign your		Print you	ur name here	
X	name here		Print you	ur title here	
	Date	/ /	Best day	ytime phone	
	_			Now give this form to the	

For Privacy Act and Paperwork Reduction Act Notice, see the instructions.

IRS.gov/form2678

Cat. No. 18770D

Form **2678** (Rev. 8-2014)

Agent's employer identification number (El	N)			
Agent's name (not trade name)				
Trade name (if any)				
Address				
	Number	Street		Suite or room num
	City		St	ate ZIP code
				Foreign postal co
Check here if the employer is a home care servi	Foreign countrice recipient rece	•	Foreign province/county pervices through a pro-	
Inder penalties of perjury, I declare that I have exa true, correct, and complete.	amined this form a	and any attachment	s, and to the best of n	ny knowledge and belie
Sign your		Print your n	ame here	
name here		Print your ti	tle here	
Date / /		Best daytim	ne phone	
				Form 2678 (Rev.

rm 518 (Rev	. 02-16)					1	ype or print in b	lue or blac
legistr	ation for Michigan 1	Taxes						
_	on for this application. If more than one ap		tions.					
	New Business	= '		an Existing Business	=	lient Level R		
	g an Existing Account			Part of a Business		No. of the last of	otal Transfer/Sa	
	oloyee / Hired Michigan Resident		ew Location(s)				W 7/20 /7V B-00 100 V W	
1. Federal E	Employer Identification Number, if known		2. Company Na	ame or Owner's Full Name	(include, if app	licable, Corp, Inc,	, PC, LC, LLC, LLF	P, etc.). Requ
2 Pusiness	Name Assumed Name or DRA (se registr	ared with the cour	at.()					
3. Business	Name, Assumed Name or DBA (as registed	erea with the cour	ity)					
	▶ 4. Address for all legal contacts (street	and number - no	PO boxes)			Business Tele	phone	
Legal Address				20				
Required)	City			State		ZIP Code		
						le dicio o della	!	
Taxpayer	▶ 5. Address, if different from Box 4, whe	ere all tax forms w	ill be sent, unles	ss otherwise instructed		other repres	ess is for an ac sentative, attac	h Form 148
Mailing	City			State		ZIP Code	er of Attorney fo	or UIA.
Address				2000				
	▶ 6. Address of the actual Michigan locatio	n of the business,	if different from a	above (street and number	no PO boxes	s). If NO Michiga	an address, chec	k this box
Physical				N)				
Address	City			State		ZIP Code		
If your I If you a B. If you a Licensi	ne Business Ownership Type cod business is a limited partnership, re a Professional Employer Orga re a Michigan entity and line 7 is ng and Regulatory Affairs (LARA) heck this box if you have applied	you must nan inization (PEC 35-39, 40, Of) Corporate ID	ne all genera 0), give PEO R 41, enter yo 0 Number	Il partners beginnin License ID our Michigan	g on line 2	9.	> 7.	
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17.	Unemployment Insurance Tax. Attach UIA Schedule A and UIA Schedule B. Corporations, LLCs, LLPs: Enclose a copy of you
	Articles of Incorporation or Organization. You must complete all items on this form accurately and completely. Failure to
	do so may subject you to the penalties provided under the Michigan Employment Security (MES) Act.

18a.		Motor Fuel.	Treasury v	vill review	your registration	and contact	you fo	or any	additional	information
------	--	-------------	------------	-------------	-------------------	-------------	--------	--------	------------	-------------

- ▶ 18b. IFTA Tax. Apply for a license first at www.Michigan.gov/IFTA. You may contact IFTA at (517) 636-4580.
- ▶ 19. Tobacco Tax. Complete line 28. Treasury will review your registration and will contact you for more information.

	18, Page 2				
		lly, that you close your tax books			
22.	•	iness is not open continuously four iness is not open continuously for the months that you are		filers are	
	a. Enter the month, numeri	cally, this seasonal business op	ens		
	b. Enter the month, numeri	cally, this seasonal business clo	ses		▶ 22b.
		to sell at only one or two event			
	registration form. Instead, f	ïle a <i>Concessionaire's Sales Ta</i> ry's Web site at www.michigan	x Return and Payment (Forn	n 2271). This for	rm
23.	the State and Federal (se a payroll service that produc Governments. Access Michigan tive Declaration (Power of Attor xes, or by calling 1-517-636-6	Treasury Online (MTO) at winey) (Form 151). This form	ww.michigan.ç	gov/mtobusiness or attach
	Enter the name of your	payroll service provider:			
24.	If you are incorporating an and FEINs, if known.	existing business, or if you pur	chased an existing business	, list previous b	usiness names, addresses,
	Previous Business Name and Ad	dress		FEIN	
	Previous Business Name and Ad	dress		FEIN	
				>	
25.		ig business, what assets did you			
	Land Building	Furniture and Fixtures Equi	pment Inventory Ac	counts Payable	Goodwill None
26.	Motor Fuel Tax: (if you ans	swer Yes to any of the question	s below, see Web site www	.michigan.gov/t	taxes) Yes No
	The state of the s	rminal or refinery?			
		el across Michigan's borders?			
27.		es to any of the questions belo			
	60	powered vehicle used for transp	(7 0)		
		axles and a gross vehicle weigh			
		el across Michigan's borders?			
28.	Do you intend to:	ver Yes to any of the questions			
		obacco products for resale to ot			
		roducts from an out of state unl			
	c. Sell any tobacco produc	ts in a vending machine?			28c.
ist al nclu	l general partners. For limit de shareholders who are no	each owner (sole proprietor or r ed liability companies you must t officers. A signature is REQUIR rovided on this form is true, o	list all members. For corpo ED for each person listed in b	rations you mus oxes 29-32. Attac	et list all officers, but do not th a separate list if necessary.
	Name (Last, First, Middle, Jr/Sr/III)	TOTALCA OII IIIIS TOTIII IS TI AC, O	Title	Date of Birth	Phone Number
	,				
Drive	License / MI Identification No.	Social Security Number	Signature		
▶ 30.	Name (Last, First, Middle, Jr/Sr/III)		Title	Date of Birth	Phone Number
Drive	License / MI Identification No.	Social Security Number	Signature		
▶ 31.	Name (Last, First, Middle, Jr/Sr/III)		Title	Date of Birth	Phone Number
Drive	License / MI Identification No.	Social Security Number	Signature	1	
32.	Name (Last, First, Middle, Jr/Sr/III)		Title	Date of Birth	Phone Number
Drive	License / MI Identification No.	Social Security Number	Signature		
		1			

Questions regarding this form should be directed to Treasury at 517-636-6925. Submit this form six weeks before you intend to start your business. MAIL TO: Michigan Department of Treasury, PO Box 30778, Lansing, MI 48909-8278 OR FAX TO: 517-636-4520.

An employing unit becomes liable to pay Michigan unemployment taxes when the employing unit meets any of the following criteria: Pays \$1.00 or more in gross wages for covered employment in a calendar year. Employs one or more employees in 20 different weeks within a calendar year. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan business. A caquires all or part of an existing Michigan for an order of a calendar year. Pays at least \$20,001 nesh, not including room and board, for domestic service within a calendar quarter. Pays at least \$20,001 nesh, not including room and board, for agricultural service within a calendar quarter. Elects occurage under the terms of the Michigan Employment Security (MES) Act. Is subject to federal unemployment as. When any one of the above criteria is met, you must submit Form \$18, Registration for Michigan Taxes, and UIA Schedule A - 1228, Employers Quarterly Wing of Form UIA 1228, Employers Quarterly Wing Organiza							6, as amended, M ure to do so ma									
Pays \$1,000 or more in gross wages for covered employment in a calendar year. Employs one or more employees in 20 different weeks within a calendar year. Acquires all or part of an existing Michigan business. Pays at least \$1,000 in cash, not including room and board, for domestic service within a calendar quarter. Pays at least \$20,000 in cash, not including room and board, for agricultural service within a calendar quarter. Pays at least \$10 agricultural workers in each of 20 different weeks in the current or preceding calendar year. Elects occaverage under the terms of the Michigan Employment Security (MES) Act. Is subject to federal unemployment tax. When any one of the above criteria is met, you must submit Form \$18, Registration for Michigan Taxas, and UIA Schedule A - Liability Questionnaire and UIA Schedule B - Successorship Questionnaire. You must also begin quarterly filing of Form UIA 1028, Employer's Quarterly Wage/Tax Report. Unemployment taxes are due and payable beginning with the first calendar quarter in which you had payroll. Due dates for tax and wage reports are April 25, July 5, Cotibber 25 and January 25. Providing inaccurate or incomplete information in this Registration, or UIA Schedules A or B, will be evidence of intentional misterpresentation and may subject you to the civil and/or criminal penalities provided in Sections 54 and 54b of the Michigan Employment Security (MES) Act. On what date did/will you first employ anyone in Michigan? Complete the appropriate sections below according to the type of employer being registered. SECTION 1 EMPLOYERS OTHER THAN AGRICULTURAL OR DOMESTIC/HOUSEHOLD (See instructions to determine if applicable) If Agricultural, skip to Section 2. If Joun Jave had 2 go row orce calendar weeks in which one or more persons performed services for you within a calendar year, enter the date the 20th week was reached or will be reached. The weeks do not have to be consecutive nor the persons the same. If Employer is a NonProfit a dovernmental Agency	UIA Acco	ount Number,	if already as	signed					Fee	deral E	mploy	er Identi	fication	n No. (r	equire	(k
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Source Start Date End Date	C. Bo em bo UI. are	onding Repropers elected than \$ nd, irrevoc A to secure obligated for the propersion of the propersion	equiremen ecting reim 100,000 d able letter e the emp to notify the	ts. Se bursing st uring any of credit loyer's ob	ction 13a atus on or calendar , or other ligations ur provide the	of th after year r bankir der th bond a	e <i>Michigan</i> December 21, nust notify the ng device app ne MES Act. I at that time.	Employment 1989, and t e UIA of the proved by the f you exceed	hat have at fact in UIA, in \$100,00	, or e mmed n an 00 in	expect iately amou gross	to ha and r nt to l payro	ve, a nust be de II in a	gross provid etermir	payro e a s ned by	oll o uret
		Source							Start Date	4		End	d Date			

Michigan Unemployment Insurance Agency

2. GOVERNMENTAL AGENCIES, I	INDIAN TRIBES AND TRIE	BAL UNITS					
Governmental entities generally basis unless they elect to make qu			fits paid to former employees on a dollar-for-dollar				
A. If you are a governmental a identify the type (i.e., city, to							
B. Enter your fiscal year begin	ning date						
establishment of your liabil	lity as a reimbursing emplo	yer.	r. Leaving this box unchecked will result in the				
D . Indian tribes and tribal above).and must provide the	•		ding requirements as nonprofit employers (see Line 1C, payroll here:				
3 FEDERAL LINEMPLOYMENT TO	AY ACT (EUTA) SUB IECT	IVITY Select this	option ONLY if you are NOT liable for UIA taxes State				
under any of the other employer t		TVITT. Select uns	Option ONLY II you are NOT liable for OIA taxes. State				
	to filing Form 940 with t	the IRS. If you ar	e you became liablere required to file Form 940 (FUTA) with the IRS in higan.				
4 FLECTIVE COVERAGE For em	inlovers who would not other	erwise he liable for	r unemployment taxes, such as churches				
Check this box if you wish apply. Your election, if grante provided below. If you are relationship to the owner of age of 18. Individual owner domestic employment below	4. ELECTIVE COVERAGE. For employers who would not otherwise be liable for unemployment taxes, such as churches. Check this box if you wish to elect coverage under the MES Act. Approval is subject to UIA review; some qualifiers apply. Your election, if granted, will apply to all your employees. Give your reason for electing coverage in the space provided below. If you are an individual owner or partnership electing to cover family members, specify their relationship to the owner or partners. You may not elect coverage for your parents or spouse, nor for your child under the age of 18. Individual owners and partners cannot elect coverage for themselves. You may not elect coverage for domestic employment below the statutory requirements stated above. Election of coverage remains in effect for a minimum of two calendar years.						
SECTION 2	ONLY						
A. If you have had a total ca		r more for agric	ultural				
services performed within preceding calendar year, not \$20,000 was reached or will b	a calendar quarter in including room and boar	either the curre d, enter the date	ent or sthe				
B. If you have had at least 1 weeks in the current or provided was reached or will be consecutive nor the persons the per	eceding calendar year, er e reached. The wee	nter the date the eks do not have	e 20th to be				
SECTION 3							
3. DOMESTIC/HOUSEHOLD EMPL	OYERS ONLY						
A. If you have had a cash position a calendar quarter in not including room and board be reached.	n either the current or pr d, enter the date the \$1,0	eceding calendar 000 was reached	year,				
SECTION 4							
ALL EMPLOYERS							
Print Name of Owner/Officer			Signature of Owner/Officer				
Title	Telephone Number	Date					
Print Name of Owner/Officer		_	Signature of Owner/Officer				
Title	Telephone Number	Date	-				

Attach this schedule to Form 518, Registration for Michigan Taxes and mail it to the Michigan Department of Treasury.

518 Schedule B (Rev. 11-07)

UIA Schedule B - Successorship Questionnaire

Issued under authority of the Michigan Employment Security Act of 1936, as amended, MCL 421.1 et seq. Filing is mandatory for employers.

You must complete all items on this form accurately and completely. Failure to do so may subject you to the penalties provided under the *Michigan Employment Security (MES) Act*. Attach additional sheets if necessary.

Successorship Reporting Requirement. If you acquired any part of the Michigan assets, trade or business of another employer, as defined in Part 3 of this form, by purchase, rental, lease, inheritance, merger, foreclosure, bankruptcy, gift or any other form of transfer, you must provide the following information. If you made multiple acquisitions, you must file a separate UIA Schedule B for each acquisition (photocopies of this form are acceptable). If you made no acquisitions, you are still required to complete this schedule. If subsequent to completing this registration form, you transfer the assets (by sale or transfer), organization (payroll/employees), trade (customers/accounts), or business (products/services), in whole or in part, to a new or previously existing business in Michigan, it is mandatory that you notify this Agency immediately by completing an additional Schedule B. **UIA Account Number** Federal Employer (if already assigned) Identification No. (required) PART I: QUESTIONS ABOUT PRIOR OR CURRENT BUSINESS FORMATIONS, ACQUISITIONS OR MERGERS For each of the following five business formation, acquisition or merger types, the employer must indicate the pertinent business name, address and UIA Account Number in the space provided. 1. In the past 6 years, have you formed, acquired or merged with a business by any means? If no, check box \Box and continue. If yes, provide the following: Business Name and Address a. If you formed a new business, what did you acquire from the previously existing business? (check all that apply) ☐ Land ☐ Buildings ☐ Furniture/Fixtures ☐ Equipment ☐ Inventory ☐ Accounts Receivable ☐ Goodwill ☐ Employees ☐ Trade ☐ Customer Accounts b. If you purchased, acquired or merged with an existing business by any means (including lease), what assets did you acquire? (check all that apply) ☐ Land ☐ Buildings ☐ Furniture/Fixtures ☐ Equipment ☐ Inventory ☐ Accounts Receivable Goodwill ☐ Employees ☐ Trade ☐ Customer Accounts None c. What was the business activity of the previous business? At the current time, are you forming or acquiring a business by any means? If no, check box □and continue, If yes, provide the following: Business Name and Address **UIA Account Number** a. If you formed a new business, what did you acquire from a previously existing business? (check all that apply) ☐ Land ☐ Buildings ☐ Furniture/Fixtures ☐ Equipment ☐ Inventory ☐ Accounts Receivable ☐ Goodwill ☐ Employees ☐ Trade ☐ Customer Accounts ☐ None b. If you are purchasing or acquiring an existing business by any means (including by lease), what assets are you acquiring? (check all that apply) ☐ Land ☐ Buildings ☐ Furniture/Fixtures ☐ Equipment ☐ Inventory ☐ Accounts Receivable Goodwill ☐ Employees ☐ Trade ☐ Customer Accounts ☐ None c. Will any owner or owners of the previous business continue to operate or manage the business being registered by this form? ☐ Yes ☐ No If yes, provide name, title and business address below. What was the business activity of the previous business? What will be the business activity, if any, of the previous business after the new business being registered is formed? f. What will be the business activity of the new business being registered by this form?

PART I: QUESTIONS ABOUT PRIOR OR CURRENT BUSINESS FORMATIONS, ACQUISITIONS OR MERGERS (continued)

	lowing: Business Name and Address	ntinue. If yes provid
а.	What was the business activity of the business entity you are incorporating?	
b.	What will be the business activity of the new business being registered by this form?	
	the current time, are you merging, by any means, with one or more business entities? If no, ntinue. If yes, provide the following:	check box
	Business Name and Address	UIA Account Number
-	If you are purchasing or acquiring an existing business by merger, what are you acquiring? (check all that ap ☐ Land ☐ Buildings ☐ Furniture/Fixtures ☐ Equipment ☐ Inventory ☐ Accounts Receivable ☐ Employees ☐ Trade ☐ Customer Accounts ☐ None	oply) ☐ Goodwill
	If you are forming a new business, what are you acquiring from a previously existing business? (check all the Land Buildings Furniture/Fixtures Equipment Inventory Accounts Receivable Employees Trade Customer Accounts None	
: .	Will any owner or owners of the merging business continue to operate or manage the business being registed ☐ Yes ☐ No If yes, provide name, title and business address below.	ered by this form?
l.	What was the business activity of the merging business?	
.	What will be the business activity of the continuing business being registered by this form?	
٩r	e you intending to form a business at a future time, by any means?	
	∐ Yes ☐ No	
	/es, please explain:	
f y		
f y		
lf y		
f		
f y		

518 Schedule B, Page 3

PAR	T II: FORMER OWNER II	NFORMATION		10	
Former	Owner's Name			Form	ner Owner's UIA Account Number or FEIN, if known.
Corpora	ate Name or DBA			Area	Code & Telephone Number
Current	Street Address (not a P.O. Box)				
City, Sta	ate, ZIP				
PAR	T III: ACQUISITION INFO	DRMATION			
1.	Did you acquire all, part, or n former business?	one of the assets of any	☐ AII	Par	What Percent? Date Acquired None
2.	Did you acquire all, part, or n (employees/payroll/personne				
	a. If all or part, indicate the	No. of the second second	☐ AII	Pai	What Percent? Date Acquired rt
		rt of the nnel of any former business employee/payroll/personnel?	Yes	No	(If yes, provide a copy of your lease agreement)
3.	Did you acquire all, part, or r (customers/accounts/clients)		☐ AII	Par	t What Percent? Date Acquired None
4.	Did you acquire all, part, or r Michigan business (product business?		All	Par	What Percent? Date Acquired None Month Day Year
5.	Was the Michigan business operated at the time of acquit ceased operation.		g Yes	□No	norm Edy 1901
6.	Are you conducting/operating acquired?	ng the Michigan business you	Yes	No	
7.	Is your Michigan business s controlled in any way by the or controlled the organizatio former business?	same interests that owned	Yes	☐ No	
8.	Did you hold any secured in Michigan assets acquired?	terest in any of the	Yes	No	If yes, enter balance owed \$
9.	Enter the reasonable value trade, business or assets ac		, \$		
intent		nd may subject you to			JIA Schedules A or B, will be evidence of inal penalties in Sections 54 and 54b of the
Print Na	ame of Owner/Officer			Signatu	ure of Owner/Officer/Authorized Agent
Title		Telephone Number	Date		
Print Na	ame of Owner/Officer			Signate	ure of Owner/Officer/Authorized Agent
Title		Telephone Number	Date	-	

Michigan Department of Treasury 151 (Rev. 02-16)

Authorized Representative Declaration (Power of Attorney)

INSTRUCTIONS: Use this form to authorize the Michigan Department of Treasury to communicate with a named individual or entity acting on your behalf. Also use this form to designate a representative to receive copies of correspondence regarding a particular tax dispute (other than City Income Tax). All information designated as "required" must be supplied for this authorization to be effective.

PART 1: TAXPAYER OR DEBTOR INFO	DRMATION	V					
Taxpayer's Name and Address (Required) If a business, include any DBA, trade or assumed name.		FEIN, ME or TR Number (Required for business taxes)					
If filing joint return, include spouse's name.				urity Number (Required if imber listed)	Spouse's	Social Security I	Number
Taxpayer's E-mail Address		Daytime Telephone Number (Required) Fax Number					
PART 2: REVOCATION OF AUTHORITY							
To revoke the authority of your current representati	ive, check the	applicabl	e box in th	is section. Check only	ONE box		
I revoke all prior authorizations. I will repres	ent myself.						
I revoke prior authorizations in the matter/di	spute listed in	n Part 4 ar	nd/or Part 5	5. I will represent mysel	f.		
I revoke prior authorizations in the matter/di under Part 4 and/or 5.	spute listed in	n Part 4 ar	nd/or Part 5	and appoint a new rep	presentativ	e in Part 3 wh	o is authorized
PART 3: REPRESENTATIVE APPOINT	MENT						
Your representative may be an entity or an individuindicated the authorization is effective as of the date.							
Authorized Representative's Name and Address (Require	ed)	Contact N	ame (Requi	red if an entity is named)			
		Telephone Number (Required)		Fax Numb	рег		
	,	Authorization Start Date (mm/dd/yyyy)			Authorization Expiration Date (mm/dd/yyyy)		ate (mm/dd/yyyy)
	·	Authorized	d Representa	ative's E-mail Address			
PART 4: TYPE OF AUTHORITY							
If you check a box, you authorize your representat	ive to act in t	nat capaci	ty.				
1. Receive and inspect confidential information notices involving a tax dispute [other that]					eceive co	pies of all fut	ure letters and
2. Make oral or written presentation of fact of	or argument.						
3. Sign returns.				restrict authority in boxe	es 1-4 to a		
4. Enter into agreements.			lax Type, I	Debt or Fee		Year(s) or peri	od(s)
5. All of the above.							
PART 5: REQUEST COPIES OF LETTE	ERS AND I	NOTICE	S REGA	RDING A TAX DIS	PUTE (other than C	City Income Tax)
By checking this box, you are directing Treasury to send a copy of all future notices and letters involving a particular tax dispute to your representative named in Part 3 under section 8 of the Revenue Act (MCL205.8). This dispute is for year(s) or period(s) and Tax (income tax, sales tax, use tax, etc.) (Tax and year(s) or period(s) are both required if this box is checked.)							
PART 6: TAXPAYER OR DEBTOR AUTHORIZATION							
By signing this form, I authorize Treasury to comm	unicate with I	my represe	entative co	nsistent with the author	rity granted	d.	
Signature (Required)	Print Name (R	equired)		Title (Required if a b	usiness)	Date (Require	ed)
Spouse's Signature	Print Name			Title		Date (Require	ed if spouse signs)
	Т	REASUR	Y USE O	NLY			
Accepted Rejected			Div	rision Name			Reviewer Initials

Reset Form

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Payroll Service Provider Combined Power of Attorney Authorization and Corporate Officer Liability (COL) Certificate for Businesses

Issued under authority of the Revenue Act, P.A. 122 of 1941, as amended. Filing is voluntary.

Complete this form if you wish to appoint someone to represent your business to the State of Michigan for withholding tax matters.

Taxpayer Name	Account No./Federal Employer ID No. (FEIN)
Address (Street or RR#)	
City, State, ZIP Code	
Contact Person	Telephone Number
Payroll Service Name	
Paychex	
Address (Street or RR#)	
29065 Cabot Drive Suite 100	
City, State, ZIP Code	
Novi, MI Contact Person	Talanhara Mumhan
Tax Center Representative	Telephone Number (800) 322-7292
Tax Center Representative	(800) 322-7292
Michigan Department of Treasury in writing that Taxpayer's Power of Attorney Authorization Must be signed by an authorized representative of the Signature	e business. I certify that I have the authority to execute this Power of Attorney.
Type or Print Name	Title
Please be aware of officer, member or partner li	ability as provided in Michigan Compiled Laws 205.27a(5):
"If a corporation, limited liability company, lin administered under this act fails for any re members, managers, or partners who the o	mited liability partnership, partnership, or limited partnership liable for taxes eason to file the required returns or pay the tax due, any of its officers, department determines, based on either an audit or an investigation, have r, making the returns or payments is personally liable for the failure"
CERTIFICATION Corporations, partnerships, LLP's or LLC's must complete t must be resubmitted when there is a change in the individu	this section before this form can be processed. This officer, member or partner certification al responsible for filing and/or paying Michigan taxes.
Signature of Corporate Officer, Partner, or Member responsible for	reporting and/or paying Michigan taxes Date
Type or Print	Title
	ichigan Department of Treasury at (517) 636-4660. You may fax

If you have any questions, please contact the Michigan Department of Treasury at (517) 636-4660. You may fax this form to (517) 636-4520, or mail to: Michigan Department of Treasury
P.O. Box 30778

Lansing, MI 48909-8278

ote: Taxpayers must fill-in all fields and must enter an effective date; if effective date is left blank, POA form ill be returned. Certification only required for Corporations, partnerships, LLP's or LLC's.

UIA 1488 (Rev. 6-15)



State of Michigan Talent Investment Agency Unemployment Insurance Agency



Power of Attorney (POA)

Complete this form if you wish to appoint someone to represent you with the State of Michigan Unemployment insurance Agency, or if you wish to revoke or change your current Power of Attorney representation. Please read the instructions on page 2 before completing this form.

DADT A FMDI OVED INFORMATION	-, -		, , ,
PART 1: EMPLOYER INFORMATION Name and Address (If Individual)	If a business, enter DBA, trade or	secumed na	ma
Haine and Address (it individual)	in a business, enter bort, naue or	dobulired fid	inc.
	Telephone Number (required)	Extension	Fax Number
	FEIN Number		UIA Account Number **
E-mail Address (if applicable)	I i		
PART 2: REPRESENTATIVE INFORMATI	ON AND AUTHORIZATION DATES		
Your authorized representative may be an organization	, firm, or individual. If your representative is not	an individual,	designate a contact person.
Please ensure that you submit a separate form for each Representative Name and Address	representative. Contact Name (if applicable)	- 0	E-mail Address (If applicable)
representative Name and Address	Contact Name (II applicable)		E-mail Audress (ii applicable)
	Telephone Number (required)	Extension	Fax Number
	Beginning Authorization Date — (mm/dd/yyyy)	Required	Ending Authorization Date — If applicable (mm/dd/yyyy) *
	Representative FEIN		Representative UIA Account Number
This representative is a(n): PEO CPA	☐ Human Resources ☐ Bookkeepe	r 🗌 Othe	r Service Provider
PART 3: TYPE OF AUTHORIZATION		100.00	
GENERAL AUTHORIZATION Authorizes my representative to: (1) inspect or requivalent (3) sign quarterly reports or regional for argument, (3) sign quarterly reports or regional formation applies to the control of the co	stration reports, (4) enter into agreements, and it all tax related/non-tax related matters and all ys appropriate boxes to the right of each thorization' section above. entation of fact or argument	u want maileo art 2.	all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UİA (Includes forms, all from the UIA (Includes forms), all from the UIA (Includes forms, all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes forms), all from the UIA (Includes for
Authorization Dates: (Require	d Beainnina Date) through	(Reduline	d End Date).
PART 4: CHANGE IN POWER OF ATTOR	NEY		
CHANGE IN POWER OF ATTORNEY REPF except those attached on file for the same tax relat REVOKE PREVIOUS AUTHORIZATION: I re PART 5: EMPLOYER'S SIGNATURE	RESENTATION: This form replaces all earlier led/non-tax related matters and years, or period	s covered by	this Power of Attorney.
If signed by a corporate officer, partner or fiduciary on t	behalf of the employer, I certify that I have the a	uthority to exe	ecute this Power Of Attorney.
Signature	Name or Title Printed or Typed	Date	

^{*} If no ending Authorization Date is provided, the above-named representative will be authorized to represent you until you notify the Unemployment Insurance Agency (UIA) in writing to revoke this Power of Altomey. ** Unemployment Insurance Agency is above-lated throughout this form as UIA.

Personal Care Services

Consumer Directed Services Budget
Consumer Information & Budget Approval

Consumer Name:	!
Consumer Medicaid Number:	
Consumer's Address:	
Consumer's City, State, Zip Code:	
Consumer's Telephone Number:	<u> </u>
Region:	 !
Does the Consumer Have a Designated Representative (DR) or Legally Authorized Representative (LAR)?	
LAR's Name:	:
DR's Name:	
Effective / Coverage Period (This does not guarantee eligibility for the entire period):	
Bud	get Calculations are: VALID
CERTIFICATION: By signature below I acknowledge that all calculations must fall within the allowable budget, and that all budget calculations are VALID, as indicated above. I acknowledge these budget calculations are not exact, and may need adjustment throughout the budget period. I also acknowledge receipt of a copy of the Budget. I agree to remain within the boundaries of the budget set forth. I understand that failure to follow this budget may result in removal from the program and I accept personal liability for expenses that may be incurred due to my failure to follow the budget or program requirements. The budget does not imply eligibility for the entire budget period.	
Employer (Consumer or Legally Authorized Representative) Date
Designated Representative (If Applicable)	Date

Personal Care Services Consumer Directed Services Budget Notes Consumer Name Medicaid Number Coverage Period From: 1/0/1900 To: 1/0/1900 37

Personal Care Services

Consumer Directed Services Budget

Authorized Units and Budget Calculations

0 Consumer Name		Me	0 edicaid Number
Coverage Period From:	1/0/1900	To:	1/0/1900
Total Annual CDS Budget	\$0.00		

Service	PCS/CFC Attendant Services
Weekly Authorized Hours	
*Hourly Rate	\$8.92
Total PAS Dollars	\$0.00

Service	PCS Behavioral Health/CFC Habilitation
Weekly Authorized Hours	
*Hourly Rate	\$
Total PAS Dollars	\$0.00

Personal Care Services

Consumer Directed Services Budget

Employer Support Services & Non-Taxable Costs

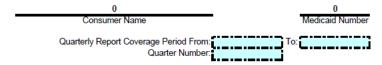
0			0
Consumer Name		Medi	caid Number
Coverage Period From:	1/0/1900	To:	1/0/1900
Tot	al Annual CDS	Budget:	\$0.00
Estimated Employer Supp	ort Services	Costs	
Maximum Amount Available for Em	ployer Support Ser	ices Costs:	\$0.00
	Amoun	t	Comments:
Advertising			
Equipment & Supplies			
Copies & Mailing			
Criminal History Check Other - Specify			
Other - Specify			
Total Estimated Employer S	Support Service	es Costs:	\$0.00
Non-Taxable Employee Co	mpensation	Costs	
Amount Available fo	r Employee Compen	sation Costs:	\$0.00
	Amoun	t:	Comments:
Worker's comp or liability insurance			
Other - Specify			
Other - Specify		J	
Total Estimated Non-Taxabl	e Compensation	on Costs:	\$0.00
Funds Available for Taxable Compe	nsation Cost	s	\$0.00

Personal Care Services

Consumer Directed Services Budget

	Taxable \	Wage and	Compensa	tion Costs			
0		_			_	0	
Consume	r Name					Medicaid Number	
	Coverage Period From	1/0/	1900	To:	1/0	0/1900	
		Available	Amount	s			
Total Avail	able for Taxable Compensation	: \$0.00		Dollars Need		num Compensation:	\$0.00
	Total Taxable Compensation	n: \$0.00			Dollars	Left in Budget:	\$0.00
	Taxable Wag	e and Co	mpensati	ion Valida	tion		
Do the Total Employee Compe						ee Compensation	Yes
Do the Total Employee compet		mployee Cor		Within	Total Budget for		Yes
	Employee Hours,	Pay Rate	s and Ot	her Comp	ensation		
1		T	Weeks	S.U.T.A.	Total Annual		
Employee Name	Begin Date	End Date	Employed 1.00	Rate	Wages \$0.00	Annual Taxes \$0.00	Annual Total \$0.00
Household exemption e	eligible		1.00		\$0.00	Ψ0.00	\$0.00
Hourly Pay		Hours per Week	Pay Rate	Weeks	OT Pay Rate	Wages	
	PCS/CFC Attendant Service	s	i	1.00		\$0.00	
	PCS Behavioral Health/CF		†·				
1 1	Habilitatio Overtim		<u> </u>	1.00 1.00	\$0.00	\$0.00 \$0.00	
NOTE - The	consumer must not develop		nplovee sche				
			uthorized un				
			Number of				
Other Compensation		Amount	Payments	Wages			
1 1	Bonuse Paid Holiday		÷i	\$0.00 \$0.00			
1 1	Vacation Pa		†·	\$0.00			
1 1	Sick Leav		Į	\$0.00			
	Other -Specif	у	<u>: </u>	\$0.00			
2 Employee Name	Begin Date	End Date	Employed	Rate	Wages	Annual Taxes	Annual Total
Household exemption e	digiblo		1.00		\$0.00	\$0.00	\$0.00
Household exemption e	silgible						
l I <u>-</u>		nours per			07.0		
Hourly Pay		Week	Pay Rate	Weeks	OT Pay Rate	Wages	
	PCS/CFC Attendant Service	s	<u> </u>	1.00		\$0.00	
	PCS Behavioral Health/CF(Habilitatio			1.00		\$0.00	
1 1	Overtim	e	Ţ'	1.00	\$0.00	\$0.00	
NOTE - The	consumer must not develop		nployee sche uthorized un		tains fewer thar	or more than the	
			Number of		Ī		
Other Compensation		Amount	Payments	Wages			
1 1	Bonuse Paid Holiday		+	\$0.00 \$0.00			
1 1	Vacation Pa		╁┄╾╌╾┤	\$0.00			
	Sick Leave	e	<u> </u>	\$0.00			
L	Other -Specif	у	:	\$0.00			

Personal Care Services Consumer Directed Services Budget Quarterly Report



⊑iiip	loyee Compe	nsation	
Annual Dollars Budo	eted for Employe	e Compensation:	\$0.00
Minimum Dollars Req			\$0.00
			V 0.00
	Dollars		
	Quarter 1 Dollars	Budgeted \$0.00	
	Quarter 2 Dollars	\$0.00	<u></u>
	Quarter 3 Dollars	\$0.00	
	Quarter 4 Dollars	\$0.00	L
Employee Compensation T		\$0.00	
-18-01	CFC Attendant	Sanuac	
FCS/	CFC Attenuant	Authorized	Actua
	Quarter 1 Units	0.00	
	Quarter 2 Units	0.00	
	Quarter 3 Units	0.00	
	Quarter 4 Units	0.00	
Employee Compensation	Totals (Units):	0.00	
		Remaining Units	0.0
PCS Beha	vioral Health/CF	C Habilitation	
		Authorized	Actua
	Quarter 1 Units	0.00	
	Quarter 2 Units	0.00	
	Quarter 3 Units	0.00	<u></u>
	Quarter 4 Units	0.00	L
Employee Compensation	Totals (Units):	0.00	
		Remaining Units	0.0
Emp	loyer Support S	Services	
•		Budgeted	Actua
C	Quarter 1 Dollars	\$0.00	<u> </u>
	Quarter 2 Dollars	\$0.00	
_	Quarter 3 Dollars	\$0.00	
	Quarter 4 Dollars	\$0.00 \$0. 00	
Employee Compensation T	otais (Dollars):	\$0.00	\$0.0
Dollars Remaining (negative	e indicates the	consumer has	
	airaire tile	overspent):	\$0.00
Percent of Budgeted Do		gative amount	
	the consumer h	. ,	
OTE - The consumer must not dev			ontains fewer thai
	han the weekly aut	thorized units.	

CERTIFICATION: By signature below I certify that the numbers entered in accurate as reported to me.	nto this quarterly report are
SOSWorks Representative Printed Name	Phone Number (with Area Code)
SOSWorks Representative Signature	Date

Self Determination Backup Worker Plan

Emergency Information & Back-up Plans

- A. Emergency Contacts & Procedures The CONSUMER and the PROVIDER/ EMPLOYEE are responsible to provide each other with at least one emergency contact person that may be easily contacted in the event of an emergency. <u>Emergency contact information should be readily available to both</u> parties.
- B. It is highly recommended that both parties store emergency contact information on their phones or in their purse/wallet. *In the event of an emergency, calling 9-1-1 is the safest solution if there is any question with regard to any emergency situation.*
- c. CONSUMERS must inform employees of any medical/fire/weather emergency or accident procedures for their working environment.
- D. Emergency Staffing SOSWORKS does not provide any back-up or emergency PROVIDER staff and is not responsible to contact any parties in the event of a PROVIDER/ EMPLOYEE absence. <u>The consumer's Back-Up</u> Plan must be followed.
- E. Back-up Plans The consumer is responsible to create and maintain a

 Back-up Plan that addresses who will be contacted in the event of a

 PROVIDER/ EMPLOYEE call-in/absence. The back-up plan should list at

 least one individual who has agreed to be available by phone at the time of scheduled shifts.
- F. The back-up plan may consist of family members, neighbors or other PROVIDER/EMPLOYEES and must include a name, cell phone number and indicate the personal or employment relationship to the consumer. It is highly recommended to have more than one person listed on the back-up plan, as it is critical to the health and safety of the consumer.
- G. In the event of a last minute absence, the best practice is to call (not txt) and keep calling until you speak with the contact person.
- H. The consumer needs to maintain a back-up plan with valid contact information, have it readily available to each PCA and update them on an ongoing basis.

SOSWORKS has created a sample Emergency Information Form that may be used by the consumer to share with their PROVIDER/ EMPLOYEE, please visit our web site www.sosworks.org to obtain sample forms.

Emergency Backup Plan for Personal Care Services

In the event that (INSERT PRIMARY PROVIDER NAME), the personal care provider for critical services for (INSERT PARTICIPANT'S NAME) is unable to provide services [1915(j) Medicaid State Plan Amendment], (INSERT PARTICIPANT'S NAME) has identified two individuals that have completed all required pre-employment screening and enrollment paperwork and have accepted the responsibility to provide 24/7 emergency services if needed.

Contact information for the	e two pre-approved emer	gency providers:
Name:	Phone:	_Email:
Name:	Phone:	_ Email:
This plan is reviewed and process.	updated during the annu	al support planning
Effective date of plan:		
Participant Employer:		
Provider Employer:		

Fiscal Intermediary SOSWorks

Client Email/Texting Informed Consent Form

1. Risk of using email/texting

The transmission of client information by email and/or texting has a number of risks that clients should consider prior to the use of email and/or texting. These include, but are not limited to, the following risks:

- a. Email and texts can be circulated, forwarded, stored electronically and on paper, and broadcast to unintended recipients.
- b. Email and text senders can easily misaddress an email or text and send the information to an undesired recipient.
- c. Backup copies of emails and texts may exist even after the sender and/or the recipient has deleted his or her copy.
- d. Employers and on-line services have a right to inspect emails sent through their company systems.
- e. Emails and texts can be intercepted, altered, forwarded or used without authorization or detection.
- f. Email and texts can be used as evidence in court.
- g. Emails and texts may not be secure and therefore it is possible that the confidentiality of such communications may be breached by a third party.

2. Conditions for the use of email and texts

SOSworks FI Services cannot guarantee but will use reasonable means to maintain security and confidentiality of email and text information sent and received. SOSWorks is not liable for improper disclosure of confidential information that is not caused by SOSWorks intentional misconduct. Clients/Parent's/Legal Guardians must acknowledge and consent to the following conditions:

- a. Email and texting is not appropriate for urgent or emergency situations. SOSWorks cannot guarantee that any particular email and/or text will be read and responded to within any particular period of time.
- b. Email and texts should be concise. The client/parent/legal guardian should call and/or schedule an appointment to discuss complex and/or sensitive situations.
- c. All email will usually be printed and filed into the client's file. Texts may be printed and filed as well.
- d. SOSWorks will not forward client's/parent's/legal guardian's identifiable emails and/or texts without the client's/parent's/legal guardian's written consent, except as authorized by law.
- e. Clients/parents/legal guardians should not use email or texts for communication of sensitive medical information.
- f. Provider is not liable for breaches of confidentiality caused by the client or any third party.
- g. It is the client's/parent's/legal guardian's responsibility to follow up and/or schedule an appointment if warranted.

Client signature: Date: Parent/Legal Guardian name: Parent/Legal Guardian signature: Date: Provider name: Provider signature: Date:	Parent/Legal Guardian name: Parent/Legal Guardian signature: Date: Provider name:	CI:	
Parent/Legal Guardian signature: Date: Provider name:	Parent/Legal Guardian signature: Date: Provider name:	Client signature:	Date:
Provider name:	Provider name:	Parent/Legal Guardian name:	
		Parent/Legal Guardian signature:	Date:
Provider signature: Date:	Provider signature: Date:	Provider name:	
		Provider signature:	Date:

Informed Consent SOSWorks Fiscal/Employer Reporting Agent

SOSWORKS is the Fiscal/ Employer Agent (F/EA) for (Insert Health Plan) consumers participating in the MI Healthlink Program. The role of the F/EA is to assure that all wage and tax-related issues are in compliance with applicable state and federal laws and regulations on behalf of the Consumer; who is the employer of record of a household business. F/EA in coordination with Reporting Agent Paychex Inc. will assume all responsibilities relevant to Payroll, Tax Reporting, and Monthly Statements, Recoupment, and Reinvestment of Unexpended funds. Tasks performed by the F/EA include, but are not limited to:

- SOSWORKS will process Internal Revenue Service (IRS) Form SS-4 to obtain a Federal ID Number (FEIN) for the Consumer during participation in the MI Healthlink Wavier program.
- SOSWORKS will process a State of Michigan Application to request an unemployment account (SUI) number for each Consumer that will authorize the Consumer to report unemployment taxes and wages for his or her directly hired employees.
- SOSWORKS will review all timesheets, invoices and other claims for payment to ensure that they
 are consistent with the consumer's Purchasing Plan, that all documents are completed properly
 and that adequate funds are available to pay the claim.
- SOSWORKS will use a payroll company, Paychex Inc., to process payroll and distribute payments, including payroll, vendor payments, and reimbursement payments to consumers by check or electronic funds transfer (EFT). Paychex Inc., will also file appropriate tax returns and make appropriate tax payments on behalf of each consumer.

By your signature below, you delegate to SOSWORKS and its sub-agent, Paychex Inc., a limited power of attorney to perform these tax-related tasks on your behalf and discuss, if necessary, tax information with appropriate federal and state government agencies.

Questions about any of the F/EA functions being provided by SOSWORKS may be addressed to your consultant, or SOSWORKS Customer Service at 1-866-761-7043, or via email enroll@sosworks.org

I understand and agree to the F/EA and sub-agent functions stated above.

Consumer (PRINT NAME)	Consumer ID #
Signature of Consumer	Date
Signature of Witness	Date

Receipt of Employer Information Packet Acknowledgement

l,	, am interest	ed in being an
employer on behalf of		I have
received the Employer Info	rmation Packet whic	h includes:
☐ Things to know	before becoming ar	n Employer
☐ Services Provid	ded by SOSWorks F	iscal Intermediary
☐ Your Responsil Intermediary	bilities in Working wi	th a Fiscal
☐ Hiring an Emplo	oyee	
☐ Paying Your Er	nployee	
☐ How to get paid	ON TIME!	
By signing below, I acknow	ledge that I:	
1. Have been informed of vunderstand the requirement		
2. Understand that no care without passing a Criminal to work in the United States Mandatory Abuse Reportin an employee performs work history check and being quipay for the work done.	History Records ches, having received in g and understanding k for me before clean	eck, being approved formation on g confidentiality. <i>If</i> ring a criminal
Employer's Signature		Date
Witness by	Title	Date

	Provider Information Form
	 The Employer of Record (EOR) and Provider must complete a Provider Information Form when a <u>new Provider</u> is to work for an Employer of Record enrolled in the Consumer- Directed Services Program, or when an <u>existing</u> Provider is applying to work for a new or additional Employer of Record.
	O Why is this form important? SOSWorks (SOS) will use the information provided on this form, about the Provider and the Employer of Record he or she will be serving, to prepare and pre-fill Provider employment forms. SOS will send the Provider Enrollment Forms Packet and Provider Welcome Packet to the Employer once this has been processed by SOS.
	Employment Application
	Criminal Record Check Consent Form
SC	 OS will complete the following background checks on Provider Employees: Criminal History Background. Criminal Background Checks means the State of Michigan Interne Criminal History Access Tool ("ICHAT") or other background checks that may be required by the State of Michigan. Criminal Background Checks includes a search of the OIG/GSA exclusion list assure that the IPCP is not debarred or excluded from participating in government programs. List of Excluded Individuals/Entities (LEIE). The United States Department of Health and Human Services, Office of Inspector General (HHS-OIG) maintains the LEIE. This list contains names of people with findings of program-related fraud, patient abuse or licensing board actions.
	Employment Agreement
	Relationship Disclosure Form
	Job Description
	Relationship Disclosure Agreement
	W4 Federal Withholding Exemptions
	W4 Federal Withholding Exemptions MI W4
_	

Instructions for the Provider Information Form

Item Description	How to
1. Type of Request	Is this a new Provider?
2 Date of Request	The date the Provider and the FOR are completing the form
3. Process Request as Follows	Choose whether SOS should email or mail the Provider Enrollment Forms Packet to the Employer. Give SOS the Employer's email address if you want us to send the packet by secure email.
4. Provider First Name	First name as it appears on the Provider's Social Security Card
5. Provider Middle Name	Middle name given at birth
6. Provider Last Name	Last name as it appears on the Provider's Social Security Card
7. Provider Maiden Name	Maiden name. especially if it is on the Provider's Social Security Card
8. Provider Date of Birth	Month. day, and year of the Provider's birth
9. Provider Social Security Number	Enter SSN as it appears on the Provider's Social Security Card; this is a nine digit number
10. Provider Street Address (Physical)	The address where the Provider lives. ** NOTE: This <u>cannot</u> be a post office box. The physical building number and street name are required.
11 Provider City State and 7IP Code	The city state and 7IP code where the Provider lives
12. Provider Telephone Number	The telephone number where the Provider can be reached if SOS has questions
13. Provider Alternative Telephone Number	Another telephone number where the Provider can be reached if SOS has questions
14. Provider Mailing Address	Where the Provider wants SOS to send mail, if different from his or her physical address
15. Provider City. State and ZIP Code	The city, state and ZIP code where the Provider wants to receive his or her mail
16. Provider Email address	Email address where SOS can send information to the Provider
17. Provider Gender	Optional: male or female
18. Provider Race	Optional:
19. Expected Start Date of Employment for the Provider	The date the Provider plans to begin work. NOTE: This date cannot be before the date the Employer of Record is authorized to receive services.
	** NOTE: Providers cannot be paid for service dates that have not been authorized by Medicaid, or for services provided to ineligible Employer of Records. Providers also will not be paid until all Employer of Record
20. Employer of Record ID	Enter the identification number for the Employer of Record for whom the Provider will
21. Employer of Record First Name	The first name of the person who the Provider will serve
22. Employer of Record Last Name	The last name of the person who the Provider will serve
23. Employer First Name	The first name of the person who will be the Provider's Employer
24. Employer Last Name	The last name of the person who will be the Provider's Employer
25. Employer Phone Number	The telephone number of the Employer of Record
26. Emplover Email Address	Email address where SOS can send information to the Employer

Provider Information Form

The EOR and Provider must complete a Provider Information Form when a NEW Provider is applying to work for a Consumer, or if an EXISTING Provider is applying to work for a new or additional Consumer. All Providers must provide a street address (IRS requirement for physical address), and a mailing address where correspondence, like employment packets, will be mailed. Please enter all information and submit by fax to SOSWORKS II (SOS) at **1-313-221-9566**, or by mail (see instructions). To complete over the phone call the enrollment hotline at **1-866-887-8424**.

Type of Request (Select One)				Process Request as Follows:				
□ New Provider □			r of Record					
)	☐ En	nail to the Employ	er of Recor	d				
OVIDER INF	FORMA	ATION						
-	_							
		()						
ne*	Maid	en Name	Date of B	irth*	SSN*			
City / Stat	te / ZIP	*						
Phone Nu	ımber*							
Alternate	ate Phone Number:							
City / Stat	ate / ZIP*							
	Optional – Used for Criminal Background Check		riminal	Optional – Used for Criminal Background Check				
		Gender:		Race:				
NFORMATIO	ON Ple	ase complete the	following ir	nformation	n			
Consumer First Name:			Consumer Last Name:					
	Employer of Record Last Name:							
	Employer of Record Email Address:							
	OVIDER INITION INITION IN INITION INITION IN INITION IN INITION IN INITION IN INITION IN INITION INITION INITION INITION INITION INITION INITION INITION INITION INITION INITION INITION INITIONI	OVIDER INFORMATION Ple Brown City / State / ZIP Phone Number* Alternate Phone City / State / ZIP FORMATION Ple Cons	Mail to the Employed Email to the Employed Email to the Employed Email to the Employed Email to the Employed Email to the Employed Email to the Employed Email to the Employed Email to the Employed Employed Employed Employed of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer of Record Lagrangian Employer Of Record Lagrangian Employer Employer Of Record Lagrangian Employer Of Record Lag	Mail to the Employer of Record Email to the Employer of Record Email to the Employer of Record With an asterisk (*) are required. Date of B City / State / ZIP* Phone Number* Alternate Phone Number: City / State / ZIP* Optional – Used for Criminal Background Check Gender: IFORMATION Please complete the following in Consumer Last Name: Employer of Record Last Name:	Mail to the Employer of Record Email to the Employer of Record Email to the Employer of Record DOVIDER INFORMATION With an asterisk (*) are required. Date of Birth*			

Employment Application

		Applicar	nt Informat	ion					
Full Name						Date			
Last Address	,	ł	First				I M.I.		
Last First I M.I.									
City				19	State		ZIP Code		
Phone		Other Pl	none						
		Phone		R	elationship				
	ocial Security No				Desired Sa	alary	\$	YES NO THE TOTAL	
Referral Source Newspaper	Employee Referral	Э			Desired of			r _]
for:	Expected	ntact your	present	Date A	Available				
employed?	employer?								77124
Are you a citizen of the United Stat	es?		If no, are y	ou auth	orized to wor	k in the		ES	NO
Have you ever worked for this com			If yes, whe	n?					
Reason for Leaving		7-1	. 80						
Have you ever been convicted, ple	d guilty, pled "no c	ontest" (or	nolo conter	ndere), c	or had a coul	t withho	old y	ES	NO
adjudication for any crime, felony o	r misdemeanor?						[]	
								ation th	at will
Have you ever been arrested or ch	arged with any mis	demeano	r or felony n	ot disclo	nsed ahove f	or which	h vou are	VEC	NO
				ot discit	osca above i	OI WITICI	ii you aic		
If yes, give the date(s) and details	of the arrest or cha	arge and a	ny other circ						
grounds for disciplinary action, incl									
Have you ever been sued in a civil	action with regard	to the dea	ath of or pers	sonal inj	ury or intenti	onal da	mage to any	Y	ES NO
person or to any property? If yes, give details concerning the r	nature of the claims	s and defe	nees raised	by the r	parties the o	utcomo	of the action) (e d	
settlement, jury verdict, or other dis occurred (attach additional sheets	sposition), and any								at
Are you prevented from lawfully be	coming employed	in this cou	ıntry becaus	e of Visa	a or Immigra	tion Sta	atus?		
Are you currently engaged in using	illegal drugs?							<u> </u>	

			Educat	ion					
High School			Address:						
From	To	Did you o	graduate?	YES	NO I	Highest Gr	ade Completed		
College			Address:						
From	To	Did you o	graduate?	YES	NO	Degree:			
Other	10	Did you g	Address			Dogroo.			
From	To	Did you g	graduate?	YES	NO 🔲	Degree:			
			Referen	ces					
Please list three references.									
Full Name			F	elations	ship:				
Company						Phone			
Address Full Name Relationship:									
Company				Colationic	<mark>лпр.</mark>	Phone			
Address						<u> </u>			
Full Name			F	<u>Relations</u>	ship:	-	T		
Company Address						Phone			
Address		Pre	evious Em	plovme	ent				
	Please list	t all employment b				ob or last job	held.		
Company						Phone			
Address						Supervisor			
Job Title			Starting Sa	alary \$	}		Ending Salary	\$	
Responsibiliti	<mark>es</mark> .								
From	<mark>To</mark>	Rea	ason for Lea	ving					
May we cont	act your previous supervis	or for a reference?	?	YES	NO 🔲				
Company					•	Phone			
Address						Supervisor			
Job Title			Starting Sa	alary S	\$		Ending Salary	\$	
Responsibiliti	es								
From	, <mark>To</mark>	Rea	son for Lea			•			
May we cont	act your previous supervise	or for a reference?	?	YES	NO D				
Company						Phone			
Address						Supervisor			
Job Title			Starting Sa	<mark>alary</mark> , 9	\$		Ending Salary	\$	
Responsibiliti	<mark>es</mark> .								
From	To	Rea	son for Lea						
May we cont	act your previous supervis	or for a reference?	?	YES	NO				

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		Previous Employme	nt (cor	ntinued)			
Company					Phone		
Address		ą.			Supervisor		
Job Title	_	Starting Sa	alary _	\$		Ending Salary	\$
Responsibilities							
From	<u>To</u>	Reason for Lea	ving _				
May we contact your pr	evious supervisor for a	reference?	YES	NO			
Company	·	·			Phone		
Address					Supervisor		
Job Title				-	Supervicer		
Responsibilities			alor y	•		Litaling Galary	
From	To	Reason for Lea	vina				
55000000 5500 000000	25 10 10 10 10 10 10 10 10 10 10 10 10 10	100	YES _	NO			
May we contact your pr	evious supervisor for a						
		Military Ser	vice				
Branch	<u>.</u>	<u>.</u>			From	To _	
Rank at Discharge			<mark>Typ</mark>	e of Disc	harge		
If other than honorable,	explain						
		Disclaimer and	Signat	ure			
I certify that my answe in this application and may be withdrawn or r of these documents sl other materials I may i may be terminated wit	agree that if the result my employment may b hall be sufficient reaso receive are not intende	s of such investigation he terminated. I unders in for dismissal of my e hed to be a contract of e	are no and the mployr mployr	ot satisfa at any m ment. I a	ctory, any o nisrepresen also agree	offer of employm Itation, falsification Ithat this applicat	ent made by on, or omission ion and any
Signature						Date	

DISCLOSURE AND AUTHORIZATION FORM TO OBTAIN CONSUMER REPORTS FOR EMPLOYMENT PURPOSES

Please Read Carefully Before Signing the Authorization

DISCLOSURE

In considering you for this contract care provider role and, if you currently providing care giver services, in considering you for assignment, reassignment, retention, or discipline, STRATEGIC OPERATION SOLUTIONS ("the Company") may request and rely upon one or more consumer reports or investigative consumer reports about you that we obtain from a consumer reporting agency, such as IntelliCorp Records, Inc.

IntelliCorp Records, Inc. can be contacted by mail at 3000 Auburn Dr, Suite 410; Beachwood, OH 44122; or phone: 1-888-946-8355; or website: www.intellicorp.net.

For explanation purposes:

- a "consumer report" is a written, oral or other communication of any information by a consumer reporting agency bearing on your credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living which is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in making a care giver contractor-related decision about you. Such information may include, for example, credit information, criminal history reports, or driving records; and
- an "investigative consumer report" is a consumer report in which information on your character, general reputation, personal characteristics, or mode of living is obtained through personal interviews with your prior contractors, employers, neighbors, friends, or associates, or with others who may have knowledge concerning any such items of information. In the event an investigative consumer report is requested about you, you are entitled to additional disclosures regarding the nature and scope of the investigation requested, as well as a written summary of your rights under the Fair Credit Reporting Act ("FCRA").

Under the FCRA, before the Company can obtain a consumer report or investigative consumer report about you for contract care giver purposes, we must have your written authorization. Before we take adverse action on the basis, in whole or in part, of information in that report, you will be provided a copy of that report, the name, address, and telephone number of the consumer reporting agency, and a summary of your rights under the FCRA.

AUTHORIZATION

I have read and understand the foregoing Disclosure, and authorize STRATEGIC OPERATION SOLUTIONS to obtain and rely upon consumer reports or investigative consumer reports in considering me for a contract care giver and, if I am a care giver, in considering me for, reassignment, retention, or discipline. By my signature below, I authorize the Company to obtain any such reports and to share the information received with any person involved in the employment decision about me.

I also agree that this Disclosure and Authorization in original, faxed, photocopied, or electronic (including electronically signed) form will be valid for any consumer reports or investigative consumer reports that may be requested about me by or on behalf of the Company.

Printed Name	
Applicant Signature	Date
Parent or Legal Guardian Signature (for searches conducted on minors under the age of 18)	Date

Personal Data

Last Name	First Name	Middle	Name
Current Address		-	Dates Lived Here
Addresses for the Past Seve	n Years: (include street, city, state, zip code)	-	Dates of Residence:
Date of Birth	Other Names Used (including maiden name)	-	Years Used
Social Security Number	Driver's License #	-	State
Email address (may be us	ed for official correspondence)	-	
request the nature and sul including sources of inform	request to IntelliCorp Records, Inc , upobstance of all information in its files on mation, and the recipients of any reports say furnished within the two year period p	e at the	e time of my request, which IntelliCorp
complete. I understand a answer made by me on m	s of the personal data I have provided nd agree that any omission, false statem y application or any supplements to it an ction of employment and my discharge a	ent, mis d in any	sleading statement, or y interviews will be
Printed Name	Applicant Signature		

EMPLOYMENT AGREEMENT

Notes in bold, italics and brackets are places where specific information must be inserted. To make the agreement clearer for the enrollee, his or her name and the employee's name should be used throughout the document.

This agreement is made on [Insert date] between [Insert name of enrollee directly employing the worker] ("employer") and [Insert name of employee] ("employee") to describe the supports that the employee will provide to the employer and the terms and conditions of employment.

ARTICLE I EMPLOYEE RESPONSIBILITIES

- I, **[Insert name of employee]** I am aware and agree that my employment is conditioned on my employer's use of arrangements that support self-determination administered by the ICO. If my employer stops using arrangements that support self-determination, my employment may end. I agree to the following terms of employment:
- 1. During the term of this Agreement, I shall provide support to my employer by performing the duties outlined in this agreement and any attachments to it.
- 2. I agree to assist my employer in maintaining the documentation and records required by my employer, SOSWorks or the ICO. I agree to complete all necessary paperwork to secure mandatory payroll deductions from my pay. All records I may have or assist in maintaining are the property of my employer. I will keep these records confidential, release them only with the consent of my employer, and return them to my employer if my employment ends. In addition, I will complete illness and incident reports when necessary as required or requested by the ICO or my employer.
- 3. I shall immediately notify (insert the name and contact information of the contact person chosen by the employer) if my employer experiences a medical emergency or illness. I will also notify (insert name of contact person) before taking my employer to the physician, except in case of an emergency.
- 4. I agree to abide by all of my employer's rules and ICO regulations (described below) regarding my employment duties to the employer and I acknowledge receipt of the following rules and regulations
 - a. Attachment A to this Agreement, which outlines the supports that I will provide to my employer.

Employee Worklogs/Timesheets: employee completes this form to document the provision of personal care services for each day in the time period(s) indicated. See attached Worklogs/ Timesheet.

PROVIDER EMPLOYEE

- 1. Check (X) each day on which an approved task was provided for each month in the service time period(s).
- 2. Sign/date the form at the end of service time period to certify provision of the approved tasks.
- 3. Have the client/employer review the form and sign/date it to verify the services were delivered as agreed.
- 4. Return the signed/dated form to the adult services specialist at the end of the service time period.

PARTICPANT EMPLOYER

- 1. Review the completed form to be sure all the approved tasks were done as certified by the provider.
- 2. Indicate if you are satisfied with theservices.
- 3. Sign/date the worklog form and direct the provider to return it to SOSWorks monthly worklog fax, email or mail.

NOTE:

- Please make sure that the hours your Provider records do not overlap with those of another Provider or timesheet. If this happens, the timesheet will need to be corrected before you approve and submit it to payroll for processing.
- Failure to return the form by the 5th day of the month after the last service date
 on the log will result in delay or termination of payments to the client/employer
 for these services.
- 5. I understand that this is an employment at will relationship, which can be terminated by me or by my employer at any time. However, my employer cannot terminate my employment on the basis of my race, religion, sex, disability or other protected status under federal or Michigan law. In addition, I agree to give 14 days, written notice to my employer if I terminate my employment.
- 6. I understand and acknowledge that my employer is my sole employer and that I am not an employee of the ICO, which authorizes the supports I provide, or the fiscal intermediary, which is the financial administrator of funds used to payme.
- 7. I agree to assist my employer in filing complaints upon request. I also understand that I have a responsibility to report rights violations of which I am aware or any potential abusive or neglectful situations I observe. I understand that I may be requested to cooperate with an investigation and/or assist my employer with exercising his or her rights.

- 8. I agree to not sue the fiscal intermediary for its role as the financial administrator of my employer's individual budget and the ICO for its role in administering arrangements that support self-determination,
- 9. I agree to execute a Self-Determination Provider Agreement with the ICO and acknowledge that this agreement does not alter the fact that the ICO is only the administrator of the funds used through arrangements that support self-determination, and that my employer is [insert name of employer]. I understand that my employment is contingent on completing this agreement.

ARTICLE II EMPLOYER RESPONSIBILITIES

- I, **[insert name of Employer]** ("Employer") agree to the following:
- 1. I will provide through my fiscal intermediary with the necessary documentation to assure timely compensation of my employee.
- 2. I will compensate my employee in the following manner: \$8.92 /hr. for XX hours. Payroll will be handled by my fiscal intermediary **SOSWorks**, which will withhold all necessary tax, unemployment and other withholdings from the employee's paychecks.
- 3. I will assure my employee receives appropriate training.
- 4. I will evaluate the performance of my employee and provide appropriate feedback to assure that I am receiving quality supports.
- 5. I will assure that my employee executes a Self-Determination Provider Agreement with the ICO.

Employee Signature	Date
Employer Signature	Date

PARTICIPANT-HIRED WORKER RELATIONSHIP IDENTIFICATION

INSTRUCTIONS:

Both the participant-hired worker and the participant employer must sign and date the bottom in order to be considered complete. Participant-hired worker may not begin working for participant employer until they have received a mailed start date letter.

Completed forms should	d be submitted to the pa	articipant's fiscal emplo	yer agent.			
Name – Participant-Hired Worker (Last, First)		Name – Participant Employer (Last, First)				
Date of Birth – Participant-Hired Worker						
Check your legal relationship to the parti-	cipant. For example, if	- f the participant is vou	ir grandmother, you are the participant's			
grandchild. Check one.		, ,				
	REI AT	IVE (BY				
RELATIVE (BIOLOGICAL)		ARTNERSHIP)	NON-RELATED RELATIONSHIPS			
Parent * ±	Spouse * ±	,	Friend			
Son/Daughter (over 21) *	Domestic Partner	*	☐ Neighbor			
Son/Daughter (under 21) * ±	Marriage date:		□ Worker			
Adopted Child *	Step Parent *		☐ Ex-Husband / Ex-Wife			
Adoption date:	☐ Step Child *		Divorce date:			
Grandparent *	Step Grandchild					
Grandchild *	Step Brother / Ste	p Sister				
☐ Brother / Sister	☐ Parent-in-Law	•				
Uncle / Aunt	☐ Child-in-Law					
☐ Nephew / Niece	☐ Brother-in-Law / S	ister-in-Law				
Cousin						
* Due to your relationship with the participant and current legislation, you are exempt from payroll taxes for unemployment insurance (SUTA). If your employment with the participant is terminated, you will not receive unemployment benefits.	Security and Medica	ent legislation, you lyroll taxes for Social are (FICA). By not Security and Medicare u are not earning				
Yes No The participant receiving	nonmedical care lives i	in the participant-hired	worker's home.			
NOTE : It is the participant-hired worker's reschange.	sponsibility to notify the	participant's fiscal empl	loyer agent should their living situation			
By signing below, you agree the information	on this form is accurate	e and you have all supp	orting documentation in your possession.			
SIGNATURE – Participant-Hired Worker		Date Signed				
SIGNATURE – Participant Employer		Date Signed				
1 - 27 - 17		J				

Personal Care Assistant Job Description

WHAT DO PERSONAL CARE ASSISTANTS DO?

Personal care assistants, also known as caregivers, home health or personal care aides, give assistance to people who are sick, injured, mentally or physically disabled, or the elderly and fragile. They work in the home and help their clients with daily activities, such as bathing and bathroom functions, feeding, grooming, taking medication, and some housework. Personal care assistants help clients make and keep appointments with doctors, provide or arrange transportation, make and serve meals, make sure they take their medicine and serve as a companion for their clients.

They are either hired by a client or their family. They work long hours, often physically demanding on their feet.

PROVIDER CRITERIA

- Age The provider must be 18 years and older.
- Ability
 - o To follow instructions and home help program procedures.
 - o To perform the services required.
 - o To handle emergencies.
 - o The provider's health must be adequate to perform the needed services.
 - o Stamina: Personal care assistants might need to lift clients into the bathtub, cars and into bed, and need strength.
- **Knowledge** The provider must know when to seek assistance from appropriate sources in the event of an emergency.
- **Personal Qualities** The provider must be dependable and able to meet job demands.
 - Attention to Detail: Some clients have specific rules or schedules that must be minded, or specific dietary or physical rules that must be followed.
 - o Interpersonal Skills: Personal care assistants work in a very personal way with their clients. Some will be in pain or very sensitive to their fragility. They must be sensitive and compassionate with clients.
 - o Time Management: Personal care assistants are schedule keepers. They have to be there to make sure clients get up on time, make sure medication is taken on schedule and clients get to appointments on time.
- **Criminal History Screen** All individual home help providers must undergo a criminal history screen prior to providing home help services.
- **Training** The provider must be willing to participate in available training programs if necessary. The training includes safety information, emergency response, and cooking special dietary foods if necessary.

Form W-4 (2017)

Purpose. Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Consider completing a new Form W-4 each year and when your personal or financial situation changes.

Exemption from withholding. If you are exempt, complete only lines 1, 2, 3, 4, and 7 and sign the form to validate it. Your exemption for 2017 expires February 15, 2018. See Pub. 505, Tax Withholding and Estimated Tax.

Note: If another person can claim you as a dependent on his or her tax return, you can't claim exemption from withholding if your total income exceeds \$1,050 and includes more than \$350 of unearned income (for example, interest and dividends).

Exceptions. An employee may be able to claim exemption from withholding even if the employee is a dependent, if the employee:

- Is age 65 or older,
- · Is blind, or
- Will claim adjustments to income; tax credits; or itemized deductions, on his or her tax return.

The exceptions don't apply to supplemental wages greater than \$1,000,000.

Basic instructions. If you aren't exempt, complete the Personal Allowances Worksheet below. The worksheets on page 2 further adjust your withholding allowances based on itemized deductions, certain credits, adjustments to income, or two-earners/multiple jobs situations.

Complete all worksheets that apply. However, you may claim fewer (or zero) allowances. For regular wages, withholding must be based on allowances you claimed and may not be a flat amount or percentage of wages.

Head of household. Generally, you can claim head of household filing status on your tax return only if you are unmarried and pay more than 50% of the costs of keeping up a home for yourself and your dependent(s) or other qualifying individuals. See Pub. 501, Exemptions, Standard Deduction, and Filing Information, for information.

Tax credits. You can take projected tax credits into account in figuring your allowable number of withholding allowances. Credits for child or dependent care expenses and the child tax credit may be claimed using the Personal Allowances Worksheet below. See Pub. 505 for information on converting your other credits into withholding allowances.

Nonwage income. If you have a large amount of nonwage income, such as interest or dividends, consider making estimated tax payments using Form 1040-ES, Estimated Tax for Individuals. Otherwise, you may owe additional tax. If you have pension or annuity income, see Pub. 505 to find out if you should adjust your withholding on Form W-4 or W-4P.

Two earners or multiple jobs. If you have a working spouse or more than one job, figure the total number of allowances you are entitled to claim on all jobs using worksheets from only one Form W-4. Your withholding usually will be most accurate when all allowances are claimed on the Form W-4 for the highest paying job and zero allowances are claimed on the others. See Pub. 505 for details.

Nonresident alien. If you are a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

Check your withholding. After your Form W-4 takes effect, use Pub. 505 to see how the amount you are having withheld compares to your projected total tax for 2017. See Pub. 505, especially if your earnings exceed \$130,000 (Single) or \$180,000 (Married).

Future developments. Information about any future developments affecting Form W-4 (such as legislation enacted after we release it) will be posted at www.irs.gov/w4.

iterniz	ed deductions, or his or her tax return. credits into withholding allo	wances.	at www.	rs.gov/w4.	
	Personal Allowances Works	sheet (Keep fo	or your records.)		
A	Enter "1" for yourself if no one else can claim you as a dependent	t			A
	• You're single and have only one job; or)	11.5x 300 (12.52)
В	Enter "1" if: You're married, have only one job, and your sp	ouse doesn't wo	ork; or	} .	B
	Your wages from a second job or your spouse's			00 or less.	1701 (8) (5)/6/14
С	Enter "1" for your spouse. But, you may choose to enter "-0-" if y				or more
•	than one job. (Entering "-0-" may help you avoid having too little t				
D	Enter number of dependents (other than your spouse or yourself)				
E	Enter "1" if you will file as head of household on your tax return (E
F	Enter "1" if you have at least \$2,000 of child or dependent care e				· ·
Г					
^	(Note: Do not include child support payments. See Pub. 503, Chil				
G	Child Tax Credit (including additional child tax credit). See Pub. 9				
	• If your total income will be less than \$70,000 (\$100,000 if married	,,		then less "1" if	you
	have two to four eligible children or less "2" if you have five or mo				
	• If your total income will be between \$70,000 and \$84,000 (\$100,000				
Н	Add lines A through G and enter total here. (Note: This may be different	from the number	of exemptions you c	aim on your tax r	eturn.) ► H
	• If you plan to itemize or claim adjustments to	income and wan	t to reduce your wit	hholding, see the	Deductions
	and Adjustments Worksheet on page 2.				
	complete all worksheets • If you are single and have more than one job of earnings from all jobs exceed \$50,000 (\$20,000 if	or are married ar f married), see the	ia you ana your sp ≏ Two-Farners/Mu	ouse both work Itinle Johs Work	sheet on page 2
	that apply. to avoid having too little tax withheld.	rmamoaj, oco in	5 TWO Lamoro Ma	inplo cobo troll	onest on page 2
	If neither of the above situations applies, stop I	nere and enter the	e number from line	H on line 5 of For	m W-4 below.
	C				
	Separate here and give Form W-4 to your er	iipioyer. Keep ii	ie top part for your	records	
	M_1 Employee's Withholding	g Allowand	ce Certifica	te	OMB No. 1545-0074
Form	Whather you are entitled to claim a certain numb				െ.4 7
	ment of the Treasury I Revenue Service Whether you are entitled to claim a certain number subject to review by the IRS. Your employer may be subject to review by the IRS.				
1	Your first name and middle initial Last name		.,		security number
	(4.00 0.950.00.4.40.0 0.00.0 0.00.0 0.00.0 0.00.0 0.00.0 0.00.0				
% <u></u>	Home address (number and street or rural route)	3 Single	Married Mar	riad but withhold a	t higher Single rate.
					it riigher Single rate. ilien, check the "Single" box
	City or town, state, and ZIP code	2000		1977	100 100 100 100 100 100 100 100 100 100
	Oity of town, state, and zir code		ame differs from that	And the second second second second	
			You must call 1-800-		
5	Total number of allowances you are claiming (from line H above	The second secon	licable worksheet	on page 2)	5
6	Additional amount, if any, you want withheld from each payched	sk			6 \$
7	I claim exemption from withholding for 2017, and I certify that I i	meet both of the	e following condition	ns for exemptic	n.
	 Last year I had a right to a refund of all federal income tax with 	nheld because I	had no tax liability	, and	
	• This year I expect a refund of all federal income tax withheld be	ecause I expect	to have no tax lial	oility.	
	If you meet both conditions, write "Exempt" here			7	
Unde	er penalties of perjury, I declare that I have examined this certificate and			elief, it is true, co	rrect, and complete.
	loyee's signature form is not valid unless you sign it.) ▶			Date ►	
(11113	Employer's name and address (Employer: Complete lines 8 and 10 only if sen	nding to the IRS)	9 Office code (optional)		lentification number (EIN
Ü	Employer of harro and address (Employer, complete lines of and 10 offly if 56)	.ag to the into.)	2 Onioc code (optional)	Employeric	.cioddon number (Liiv
	A L LB L C A LN C			1	Form W-4 (201
⊦or l	Privacy Act and Paperwork Reduction Act Notice, see page 2.		Cat. No. 10220Q		Form VV -4 (201)

Reset Form

MI-W4

EMPLOYEE'S MICHIGAN WITHHOLDING EXEMPTION CERTIFICATE STATE OF MICHIGAN - DEPARTMENT OF TREASURY

This certificate is for Michigan income tax withholding purposes only. You must file a revised form within 10 days if your exemptions decrease or your residency status changes from nonresident to resident. Read instructions below before completing this form

ssued under P.A. 281 of 1967.		▶ 1. Social Security Number	2. Date of Birth		
▶ 3. Type or Print Your First Name, Middle Initial and Last	Name	4. Driver License Number			
Home Address (No., Street, P.O. Box or Rural Route)		S. Are you a new employee? Yes If Yes, enter date of hire			
City or Town	State ZIP Code	No	· 		
6. Enter the number of personal and depend. 7. Additional amount you want deducted from (if employer agrees) 8. I claim exemption from withholding because a. A Michigan income tax liability is	n each pay se (does not apply to nonres		7. \$.00		
b. Wages are exempt from withhole c. Permanent home (domicile) is lo	• -	issance Zone:			
EMPLOYEE: If you fail or refuse to file this form, your employer must withhold Michigan income tax		that the number of withholding exemptions clai entitled. If claiming exemption from withholdin ax liability for this year.			
from your wages without allowance for any exemptions. Keep a copy of this form for your records.	9. Employee's Signature		▶ Date		
INSTRUCTIONS TO EMPLOYER: Employers must report all new hires to the State of Michigan. Keep a copy of this certificate with your records. If the employee claims 10 or more personal and dependent exemptions or claims a status exempting the employee from withholding, you must file their original MI-W4 form with the Michigan Department of Treasury. Mail to: New Hire Operations Center, P.O. Box 85010; Lansing, MI 48908-5010.		and 11 before sending to the Michigan D none No. and Name of Contact Person ▶ 11. Federal	epartment of Treasury. Employer Identification Number		

INSTRUCTIONS TO EMPLOYEE

You must submit a Michigan withholding exemption certificate (form MI-W4) to your employer on or before the date that employment begins. If you fail or refuse to submit this certificate, your employer must withhold tax from your compensation without allowance for any exemptions. Your employer is required to notify the Michigan Department of Treasury if you have claimed 10 or more personal and dependent exemptions or claimed a status which exempts you from withholding.

You MUST file a new MI-W4 within 10 days if your residency status changes or if your exemptions decrease because: a) your spouse, for whom you have been claiming an exemption, is divorced or legally separated from you or claims his/her own exemption(s) on a separate certificate, or b) a dependent must be dropped for federal purposes.

Line 5: If you check "Yes," enter your date of hire (mo/day/year).

Line 6: Personal and dependent exemptions. The total number of exemptions you claim on the MI-W4 may not exceed the number of exemptions you are entitled to claim when you file your Michigan individual income tax return.

If you are married and you and your spouse are both employed, you both may not claim the same exemptions with each of your employers.

If you hold more than one job, you may not claim the same exemptions with more than one employer. If you claim the same exemptions at more than one job, your tax will be under withheld.

Line 7: You may designate additional withholding if you expect to owe more than the amount withheld.

Line 8: You may claim exemption from Michigan income tax withholding ONLY if you do not anticipate a Michigan income tax liability for the current year because all of the following exist: a) your employment is less than full time, b) your personal and dependent exemption allowance exceeds your annual compensation, c) you claimed exemption from federal withholding, d) you did not incur a Michigan income tax liability for the previous year. You may also claim exemption if your permanent home (domicile) is located in a Renaissance Zone. Members of flow-through entities may not claim exemption from nonresident flow-through withholding. For more information on Renaissance Zones call the Michigan Tele-Help System, 1-800-827-4000. Full-time students that do not satisfy all of the above requirements cannot claim exempt status.

Web Site

Visit the Treasury Web site at: www.michigan.gov/businesstax



Employment Eligibility Verification Department of Homeland Security

U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No. 1615-0047 Expires 08/31/2019

► START HERE: Read instructions carefully before completing this form. The instructions must be available, either in paper or electronically, during completion of this form. Employers are liable for errors in the completion of this form.

ANTI-DISCRIMINATION NOTICE: It is illegal to discriminate against work-authorized individuals. Employers **CANNOT** specify which document(s) an employee may present to establish employment authorization and identity. The refusal to hire or continue to employ an individual because the documentation presented has a future expiration date may also constitute illegal discrimination.

ast Name (Family Name)	First Name (Giver	Name)		Middle Initial	Other L	ast Name	s Used (if any)
ddress (Street Number and Name)	Apt. Nur	nber (City or Town			State	ZIP Code
Date of Birth (mm/dd/yyyy) U.S. Social Se	curity Number	Employee	e's E-mail Addr	ess	E	mployee's	Telephone Number
am aware that federal law provides fo onnection with the completion of this		nd/or fi	nes for false	statements o	r use of	false do	ocuments in
attest, under penalty of perjury, that I	am (check one o	f the fol	lowing boxe	s):			
1. A citizen of the United States							
2. A noncitizen national of the United State	es (See instructions)						
3. A lawful permanent resident (Alien Re	egistration Number/l	JSCIS Nu	ımber):				
4. An alien authorized to work until (expi	ration date, if applica	able, mm	/dd/yyyy):				
Some aliens may write "N/A" in the expi	ration date field. (Se	ee instruc	tions)				
Aliens authorized to work must provide only o An Alien Registration Number/USCIS Numbe						D	QR Code - Section 1 o Not Write In This Space
Alien Registration Number/USCIS Numbe	r:						
OR							
2. Form I-94 Admission Number:				_			
OR 3. Foreign Passport Number:							
Country of Issuance:				_			
Country of issuance.							
ignature of Employee				Today's Date	e (mm/dd	<i>(yyyy</i>)	
reparer and/or Translator Certi	ification (chec	k one):				
I did not use a preparer or translator.	A preparer(s) and			the employee in	completin	g Section	1.
Fields below must be completed and sign	ned when prepare	rs and/o	r translators a	assist an emplo	yee in c	ompletin	g Section 1.)
attest, under penalty of perjury, that I nowledge the information is true and		the con	npletion of S	ection 1 of thi	s form a	and that	to the best of my
Signature of Preparer or Translator					Today's [Date (mm/	/dd/yyyy)
ast Name (Family Name)			First Nam	e (Given Name)	<u> </u>		
						Ctata	ZIP Code
Address (Street Number and Name)		City	y or Town			State	ZIF Code

Form I-9 11/14/2016 N Page 1 of 3

Employer Completes Next Page STOPI



Employment Eligibility Verification Department of Homeland Security U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No. 1615-0047 Expires 08/31/2019

Section 2. Employer or Authorized Representative Review and Verification
(Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You

of Acceptable Documents.")		KONTO CONTO		11.10.2000.000	0.0000000000000000000000000000000000000			List C as listed on the "Lists				
Employee Info from Section 1	Name (Fam	ily Name)		First Nam	e (Given Nar	me) I	И.I. Citiz	enship/Immigration Status				
List A Identity and Employment Authorize	OR ation		List Iden		P	AND	Emp	List C				
Document Title		Document T	itle			Docume	Document Title					
Issuing Authority		Issuing Auth	ority			Issuing A	Issuing Authority					
Document Number		Document N	lumber			Docume	Document Number					
Expiration Date (if any)(mm/dd/yyyy)		Expiration D	ate (if any)(r	mm/dd/yyyy	')	Expiration	n Date <i>(if a</i>	ny)(mm/dd/yyyy)				
Document Title												
Issuing Authority		Additional	I Informatio	n			QR Code - Sections 2 & 3 Do Not Write In This Space					
Document Number												
Expiration Date (if any)(mm/dd/yyyy)												
Document Title												
Issuing Authority												
Document Number												
Expiration Date (if any)(mm/dd/yyyy)												
Certification: I attest, under penalty (2) the above-listed document(s) ap employee is authorized to work in tl	pear to be	genuine ar										
The employee's first day of emplo	oyment <i>(m</i>	m/dd/yyyy	<i>ı</i>):		(See	instructio	s for exe	mptions)				
Signature of Employer or Authorized Re	presentative		Today's Da	te(mm/dd/y	yyy) Title	e of Employe	er or Author	ized Representative				
Last Name of Employer or Authorized Repre	sentative	First Name of	Employer or /	Authorized R	epresentative	Employe	er's Busines	s or Organization Name				
Employer's Business or Organization Ad	ldress (Stree	et Number ar	nd Name)	City or To	wn		State	ZIP Code				
Section 3. Reverification and	Rehires (To be com	pleted and	signed by	employer	or authoriz	ed represe	entative.)				
A. New Name (if applicable)						B. Date of Rehire (if applicable)						
Last Name (Family Name)	First Na	me (Given N	Vame)	Middle Initial Date (mm/dd/yyyy)								
C. If the employee's previous grant of en continuing employment authorization in t				provide the	information	for the docu	iment or red	ceipt that establishes				
Document Title		Document Number					Expiration Date (if any) (mm/dd/yyyy)					
I attest, under penalty of perjury, the the employee presented document(
Signature of Employer or Authorized Re			Date (mm/d				ployer or Authorized Representative					

Page 2 of 3 Form I-9 11/14/2016 N

LISTS OF ACCEPTABLE DOCUMENTS All documents must be UNEXPIRED

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

	LIST A Documents that Establish Both Identity and Employment Authorization)R	LIST B Documents that Establish Identity AN	ID	LIST C Documents that Establish Employment Authorization
3.	U.S. Passport or U.S. Passport Card Permanent Resident Card or Alien Registration Receipt Card (Form I-551) Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine- readable immigrant visa Employment Authorization Document that contains a photograph (Form		Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address		A Social Security Account Number card, unless the card includes one of the following restrictions: (1) NOT VALID FOR EMPLOYMENT (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION (3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION Certification of Birth Abroad issued by the Department of State (Form
5.	I-766) For a nonimmigrant alien authorized to work for a specific employer because of his or her status: a. Foreign passport; and b. Form I-94 or Form I-94A that has the following: (1) The same name as the passport; and	4. 5. 6. 7.	School ID card with a photograph Voter's registration card U.S. Military card or draft record	4.	Certification of Report of Birth issued by the Department of State (Form DS-1350) Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal
	(2) An endorsement of the alien's nonimmigrant status as long as that period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form.	9.	9. Driver's license issued by a Canadian government authority For persons under age 18 who are unable to present a document listed above:		Native American tribal document U.S. Citizen ID Card (Form I-197) Identification Card for Use of Resident Citizen in the United States (Form I-179)
6.	Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI	1	O. School record or report card Clinic, doctor, or hospital record Day-care or nursery school record	8.	Employment authorization document issued by the Department of Homeland Security

Examples of many of these documents appear in Part 8 of the Handbook for Employers (M-274).

Refer to the instructions for more information about acceptable receipts.

Form I-9 11/14/2016 N Page 3 of 3



Direct Deposit Enrollment/Change Form

Company N	lame		Client Number								
Employee/Worker Name Employee/Worker Number											
EMPLOYEE/WORKER: Retain a copy of this form for your records. Return the original to your employer.											
EMPLO		this form to your local Payche this document for your recor		on-line services, please retain a							
COMPLETE	TO ENROLL /	ADD / CHANGE BANK ACC	OUNTS – PLEASE PRINT	IN BLACK/BLUE INK ONLY							
Type of Account	Bank Account Number*	Routing/Transit Number	Financial Institution ("Bank") Name	I wish to deposit (check one):							
□ Checking □ Savings				□ % of Net □ Specific Dollar Amount \$ □ Remainder of Net Pay							
□ Checking □ Savings				□ % of Net □ Specific Dollar Amount \$ □ Remainder of Net Pay							
One of the following is required to process this enrollment (check one): Voided check with name imprinted (no starter checks) Deposit slip (only accepted if the verbiage "ACH R/T" appears before the routing number) Bank letter or specification sheet (the signature of your local bank representative MUST be included) Other Bank Documentation from your Financial Institution — If this box is checked the employer must sign this confirmation: I confirm that the above named employee/worker has added or changed a bank account for direct deposit transactions											
processed by	y Paycnex, Inc.										
	Logil w		Date								
Employer *Certain acc	Signature:	e restrictions on deposits a		T)							
Employer *Certain accinformation	Signature: counts may hav a specific to you	e restrictions on deposits a	and withdrawals. Check v	vith your bank for more							
*Certain accinformation	Signature: counts may hav a specific to you	e restrictions on deposits a r account.	and withdrawals. Check v	vith your bank for more							
*Certain accinformation	Signature: counts may have a specific to you IF CHANGING	e restrictions on deposits a r account.	and withdrawals. Check v	Change My Deposit Amount to: From % to % of Net From \$00 To Remainder of Net Pay From % to % of Net Prom % to % of Net Prom % to % of Net Prom % to % of Net Prom % to % of Net Prom %00 To							
*Certain accinformation	Signature: counts may have a specific to you IF CHANGING	e restrictions on deposits a r account.	and withdrawals. Check v	BLACK/BLUE INK ONLY Change My Deposit Amount to: From% to% of Net From \$00 To00 Remainder of Net Pay From% to% of Net							
*Certain accinformation	Signature: counts may have a specific to you IF CHANGING	e restrictions on deposits a r account. EXISTING DEPOSIT AMOU Routing/Transit Number	and withdrawals. Check was a c	BLACK/BLUE INK ONLY Change My Deposit Amount to: From % to % of Net From \$							
*Certain accinformation *COMPLETE Bank Acco	Signature: counts may have a specific to you	e restrictions on deposits a raccount. EXISTING DEPOSIT AMOUNT Routing/Transit Number EMPLOYEE/WORKER COLUE INK ONLY posit my wages/salary into the ry with all applicable law. My si	INTS – PLEASE PRINT IN Financial Institution ("Bank") Name ONFIRMATION STATEMEN bank accounts specified aborgnature below indicates that	BLACK/BLUE INK ONLY Change My Deposit Amount to: From % to % of Net From \$00 To .00 Remainder of Net Pay From %00 To .00 To Remainder of Net Pay Remainder of Net Pay							
*Certain accinformation *COMPLETE Bank Acco PLEASE SI I authorize m transactions accountholde account.	Signature: counts may have a specific to you	EXISTING DEPOSIT AMOUNT Routing/Transit Number EMPLOYEE/WORKER COLUE INK ONLY posit my wages/salary into the y with all applicable law. My sincrity of the accountholder to a	INTS – PLEASE PRINT IN Financial Institution ("Bank") Name CONFIRMATION STATEMEN bank accounts specified aborg gnature below indicates that authorize my employer to make	BLACK/BLUE INK ONLY Change My Deposit Amount to: From % to % of Net From \$00 To00 Remainder of Net Pay From \$00 To00 To Remainder of Net Pay Remainder of Net Pay Remainder of Net Pay							

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DP0002 07/14

Instructions for Timesheet

SOSWorks (SOS) needs accurate and complete timesheets in order to pay your Provider.

NOTE: You or a person to whom you have given signature authority must approve, sign, date, and submit to SOS your Provider's timesheets.

How are timesheets submitted to SOS?

You can submit timesheets to SOS in one of these two ways:

- 1. Fax a paper timesheet to the number printed on the timesheet, or
- 2. Mail a paper timesheet to the street address printed on the timesheet.
- 3. **Email a paper timesheet** to worklogs@sosworks.org.

Instructions for filling in each type of timesheet are included in the next few pages.

When does SOS need to receive the timesheet?

SOS Payroll Schedules are available in this packet and at www.sosworks.org. The schedules show dates when pay periods begin and end. Payments are made monthly.

- IMPORTANT: Please make sure that the hours your Provider records do not overlap with those of another Provider or timesheet. If this happens, the timesheet will need to be corrected before you approve and submit it to payroll for processing.
- **NOTE:** Keep track of the Consumer's Authorization for available hours. SOS cannot pay for more than the number of hours allowed by the Service Plan.

INSTRUCTIONS FOR COMPLETION OF THE PERSONAL CARE SERVICES PROVIDER LOG

Provider Logs must be received by the Fifth Day of every month.

Fax: 313-221-9566 or Email worklogs@sosworks.org Provider Logs

The provider log is prefilled with an "X" to indicate the services approved by the specialist. The provider completes this form to document the provision of personal care services for each day in the time period(s) indicated.

PROVIDER EMPLOYEE

- 5. Check (X) each day on which an approved task was provided for each month in the service time period(s).
- 6. Sign/date the form at the end of service time period to certify provision of the approved tasks.
- 7. Have the client/employer review the form and sign/date it to verify the services were delivered as agreed.
- 8. Return the signed/dated form to the adult services specialist at the end of the service time period.

NOTE: Failure to return the form by the 5th day of the month after the last service date on the log will result in delay or termination of payments to the client/employer for these services.

PARTICPANT EMPLOYER

- 4. Review the completed form to be sure all the approved tasks were done as certified by the provider.
- 5. Indicate if you are satisfied with theservices.
- 6. Sign/date the form and direct the provider to return it to the adult services specialist.

NOTE: Failure to return the form within 5th day of the month after the last service date on the log will result in delay or termination of payments to the client/employer for these services.

APPROVED PERSONAL CARE TASKS

- **1. Eating/Feeding** helping with use of utensils, cup/glass, getting food/drink to mouth, cutting up/manipulating food on plate, cleaning face and hands, as needed after a meal.
- 2. **Toileting** helping on/off toilet, commode/bed pan, emptying commode/bed pan, managing clothing, wiping and cleaning body after toileting, cleaning ostomy and/or catheter tubes/receptacles, applying diapers and disposable pads; may include doing catheter, ostomy or bowel programs.
- **3. Bathing** helping with cleaning the body or parts of the body, shampooing hair, using tub or shower, sponge bathing, including getting a basin of water, managing faucets, soaping, rinsing and drying.
- **4. Grooming** helping to maintain personal hygiene and neat appearance, including hair combing, brushing, oral hygiene, shaving, fingernail and toe nail care (unless a physician advises no to do so).
- **5. Dressing** helping with putting on/taking off, fastening/unfastening garments/undergarments, special devices such as back/leg braces, corsets, artificial limbs or splints.
- **6. Transferring** helping to move from one position to another, such as from bed to or from a wheelchair or sofa, to come to a standing position and/or repositioning to prevent skin breakdown.
- **7. Mobility** helping with walking or moving around inside the living area, changing locations in a room, moving from room to room or climbing stairs.
- **8. Medication** helping with administering prescribed or over-the-counter medication.
- **9. Meal Preparation** helping with planning menus, washing, peeling, slicing, opening packages, cans and bags, mixing ingredients, lifting pots/pans, reheating food, cooking, operating stove/microwave, setting the table, serving the meal, washing/drying dishes and putting them away.
- **10. Shopping** helping to compile a list identifying needed items, picking up items at the store, managing cart/baskets, transferring items to home and storing them away.
- 11. Laundry helping by getting laundry to machines, sorting, handling soap containers, placing laundry into machines, operating machine controls, handling wet laundry, drying, folding and storing laundry.
- 12. Light Housework helping with sweeping, vacuuming, washing floors, washing kitchen counters and sinks, cleaning the bathroom, changing bed linen, taking out garbage/trash, dusting and picking up, bringing in fuel for heating/cooking purposes if necessary.
 13-21. Complex Care tasks require special techniques/knowledge; replace most/all 1-9 tasks when approved by specialist.



Monthly Personal Care Provider Log
Provider Logs must be received by the Fifth Day of every month.
Fax: 313-221-9566 or Email worklogs@sosworks.org Provider Logs

Provider Name:									-	ient I							<u> </u>														
Client Name:										Month: Year:																					
Mark X to show on which days of the month you assisted this member with any of the approved personal care to										asks																					
Care Services	Days of the Month																														
Eating/Feeding	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	33
Toileting																															
Bathing																															
Grooming																															
Dressing																															
Transferring																															
Mobility																															
Medication																															
Meal Preparation																															
Shopping																															
Laundry																															
Light Housework																															
Complex																															
Catheter/Leg																															
Colostomy Care																															
Bowel Program																															
Suctioning																															
Special Skin Care																															
Range of Motion																															
Dialysis																															
Wound Care																															
Client: Are you s	ati	sfie	d w	ith	the	sei	vice	es p	rov	ided	to y	ou?	□Ye	S 🗆																	
NO why not? Pro	ovi	der:	I ce	ertif	fy tl	nat	I ha	ive	pro	vide	d all	the:	servi	ices																	
Client Signature: I															ovide	r's S	ignat	ure:	Date	:											

SOS Works II

Fiscal Intermediary Services 407 E. Fort St., Suite 407 Detroit, MI 48226

Customer Service: 1-866-887-8424 Fax or Email Timesheet:

https://www.sosworks.org

Timesheet Fax: 1-313-221-9566

Timesheet Email: worklogs@sosworks.org

Payment Schedule Reminders:

- Payments are issued once a month.
- Timesheets that are received after the timesheet due date and time are considered late.
- Late timesheets will be processed in the next available pay period and paid on the next payment date.
- Training to submit timesheets online is available! Call **1-866-887-8424** for over the phone or in person training

2017 Pay Schedule - MI HEALTH LINK

Services Pro Pay Peric		Timesheets due by 5:00PM (EST)	Checks will be in US mail or EFT issued on Wednesdays				
Pay Period Start	Pay Period End	. (-0.7	D				
3/1/2017	3/31/2017		3/15/2017				
4/1/2017	4/30/2017	The 5th day	4/17/2017				
5/1/2017	5/31/2017	•					
6/1/2017	6/31/2017	of the Month.	5/17/2017				
7/1/2017	7/31/2017	FAX: 313-221-9566	6/14/2017				
6/19/2017	7/2/2017	177. 313 ZZI 3300	7/17/2017				
8/1/2017	8/31/2017		8/16/2017				
9/1/2017	9/30/2017	EMAIL:	9/18/2017				
10/1/2017	10/31/2017	worklogs@sosworks.org	10/18/2017				
11/1/2017	11/30/2017	workiogs@sosworks.org	11/15/2017				
12/1/2017	12/31/2017		12/18/2017				

Instructions for Contact Information Changes

Employer of Record Address Change

* IMPORTANT: If the Employer of Record changes his or her physical address, the change must be reported to the SOSWorks.

Employer of Record Phone Number or Email Change

Please notify SOS directly of any change in the Employer of Record's phone number and/or email address. You can fill out the **Employer of Record Phone or Email Change Form** of this packet, and follow the instructions below to submit the changes.

Employer of Record Contact Information Change

To comply with federal and state tax regulations, SOS must have the correct physical street address on file for the Employer of Record (EOR). To change your contact information on file with SOS, fill out the **Employer of Record Contact Information Change Form** found in this packet, and follow the instructions below to submit the changes.

Submit the changes noted above, in one of the following ways:

- Call SOS Customer Service toll-free at 1-866-877-8424 and give them the new information on the form(s); **or**
- Fax or mail the form(s) to SOS at the fax number or mailing address provided on each form; **or**
- ** NOTE: You can print copies of forms from the SOS website at www.sosworks.org.

Employer of Record Change Form

Complete this form to notify SOS of changes in the Employer of Record phone number or email address.

* IMPORTANT: If the or Employer of Record address changes, the Employer of Record must_report the change.

	Change in Employer of Record Phone Number Change In	Employer of Record Email Address
Employe	er of Record Information below is required for verification:	
Emplo	oyer of Record ID:	
Emplo	oyer of Record First Name & Middle Initial:	
Emplo	oyer of Record Last Name:	
Emplo	oyer of Record Date of Birth:	
Provide	e changes to information below:	
E	Employer of Record's New Phone Number: ()	
	Employer of Record's New Phone Number: ()	
E	Employer of Record's New Email Address:	
Employe	Employer of Record's New Email Address: er of Record or Employer of Record Signature	Date
Employe	Employer of Record's New Email Address:	
Employe Upda	Employer of Record's New Email Address: er of Record or Employer of Record Signature	

Instructions for Notice of Discontinued Employment Form

Why is this form important?

This form lets you notify SOSWorks II (SOS) when a Provider stops working for you. We need to know this for the following reasons:

- To prevent incorrect payments
- To maintain up-to-date information about who is working for you
- To communicate to the Virginia Employment Commission the last date of employment and the reason for termination

What must I include on the form?

Complete all sections of the form:

- Write the Provider's last day of work,
- Circle the reason for discontinuation,
- Submit the last timesheet if you have not already sent it, and
- Sign and date the form.

Does the Provider need to sign the form?

Just complete and sign the form yourself. The Provider does not need to sign this form.

Can anyone else sign the form?

The Care Coordinator can sign the form if you are unable to do so.

If you have given someone else power of attorney, that person can also sign the form for you. A copy of the power of attorney must be included with the form.

Need more forms?

If you need additional forms you can call SOS Customer Service at 1-866-887-8424 to have more forms sent to you.

Where do I send the form?

Mail or fax the form to SOS:

Mail: SOSWorks II 407 E. Fort St., Suite 407 Detroit, MI 48226 **Fax:** 1-313-221-9566

Notice of Discontinued Employment Form

This form lets you notify SOSWorks II (SOS) when a Provider has stopped working for you. Please complete all sections and sign and date in the spaces provided.

Employer of Record Name	Phone	Employer of
Employer of Record (EOR)Name	Phone	
Provider (Employee) Name	Phone	Provider ID
LAST DATE PROVIDER WORKED:		
REASON FOR DISCONTINUATION: (Circle	e One) Quit Fir	red Deceased Other
The last timesheet for hours worked is: \Box A	ttached	Inline
This form can be completed by the EOR or both t for ending employment. Briefly state the reason(s		* /
Note: If the Provider cannot or will not sign, the E without the Provider's signature.	OR should sign, date, o	and return this form
Employer of Record Signature:		Date:
Provider Signature:		
Note: An Agent authorized by power of attorney (Service Facilitator may sign the form when the E the Estate must provide a copy of the POA to ver	OR is unable to do so.	(An Agent or Executor of
Other Signature:	Date:	
(A copy of the power of attorney is attached:	□ Yes □ No)	
This form must be signed. Mail or fax the form	to SOS:	
Mail: SOSWorks II 407 E. Fort St., Suite 407 Detroit, MI 48226	<u>Fax</u>	<u>c:</u> 1-313-221-9566



Workers' Compensation Claim Reporting Guidelines for Employees

If there has been a workplace injury or accident, please take the following action:

- ☐ If it a life-threatening emergency, seek medical attention immediately and inform the hospital that it is a workplace injury.
- □ Inform your employer of the injury.
 - Call our Workers' Compensation hotline at (877) 824-9356 within 24 hours of the injury to report the claim and begin the claims process.

Timely reporting of accidents is important because:

- ☐ Early access to medical care may decrease recovery time!
- ☐ The claims adjuster will need ample time to investigate incidents and make the appropriate decision about your benefits.
- ☐ In most states, there is a waiting period seven (7) days before compensation is dispersed. The sooner you report the claim to Acumen, the sooner the clock starts on this waiting period.